

DSWD's digital transformation journey gains support from tech partners and multilateral agencies

The Department of Social Welfare and Development (DSWD) is embarking on a digital transformation journey that will modernize its systems and processes, DSWD Secretary REX Gatchalian has announced.

"We are excited to embark on this digital transformation journey with the support of our technology partners and multilateral agencies. We recognize the importance of modernizing our systems and processes to serve our beneficiaries and stakeholders better," Secretary Gatchalian said in a recent meeting with partner agencies.

The DSWD secretary's digitalization plan is aligned with the digital roadmap presented by President Ferdinand R. Marcos during his first State of the Nation Address (SONA) in July last year.

The Marcos administration's digitalization effort has attracted numerous technology partners and multilateral agencies that threw their full support behind the initiative. Secretary Gatchalian expressed confidence that under the leadership of the Department's Chief Information Officer (CIO), Julius Gorospe, the DSWD will achieve its digitalization goals.

"We are committed to driving this digital transformation journey to achieve our goals. We believe that this effort will not only enhance our service delivery but also change the public's perception about the state of ICT in government agencies," Secretary Gatchalian pointed out.

CIO Gorospe, who is also Special Assistant to the Secretary (SAS) on E-Governance and Digital Infrastructure, spearheads the digital transformation to enhance the agency's service delivery to its beneficiaries and stakeholders.

"This transformation will enable the DSWD to leverage the latest digital technologies and data analytics to improve its operations and decision-making processes," SAS Gorospe said.

The DSWD's digital transformation journey, Gorospe said, includes adopting new digital platforms and solutions, enhancing its IT infrastructure and developing new digital services for its beneficiaries and stakeholders.

"This will enable the agency to streamline operations and improve its programs and service delivery," Gorospe pointed out.

The DSWD's digital transformation journey is a testament to the agency's commitment to better serve its beneficiaries and stakeholders.

"With the support of its partners, the agency is poised to make significant strides in its digital transformation journey," Gorospe said.#