

DRN: III-FO-HRMDD-PAS-A-COMM-24-03-15395-S

MEMORANDAM

TO : ALL DIVISION CHIEFS

FROM : THE REGIONAL DIRECTOR

SUBJECT : RE-INTRODUCING THE GSIS TOUCH MOBILE APPLICATION

DATE : 07 MAR 2024

This is to re-introduce the GSIS Touch, the official mobile application of the Government Service Insurance System (GSIS), designed to bring convenience and efficiency to your GSIS transactions. With GSIS Touch, access to a wide range of services is now just a touch away, available for both Ginhawa Active and Grand members. This innovative application combines the features of eGSISMO, GTAP, and APIR into one platform, providing a comprehensive mobile solution for all your GSIS needs.

GSIS Touch Services Include:

- **Records:** Access your Membership, Loan, Claim, and Pension records conveniently.
- **Loans:** Perform tentative loan computations, apply for loans, and monitor loan statuses.
- **Claims:** Get tentative computations for claims, apply for life and retirement claims by uploading the necessary documents.
- **MV Claim:** Guide on how to file your motor vehicle claim.
- **Citizens Charter:** Understand GSIS processes.
- **Branch Office Locator:** Find the nearest GSIS offices.
- **APIR:** Schedule your Annual Pensioners' Information Revalidation.
- **Notifications:** Receive updates on premium and loan payment postings.

For Registration:

1. **Create** an account using your BP number and birthdate.
2. **Input** the OTP (One Time Pin) sent to your registered mobile number.
3. **Create** your username and password.

Updating Your Information:

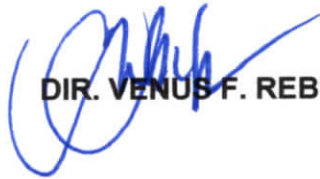
If your mobile number is not registered, you may update it via:

- GWAPS Kiosk
- Authorized Agency Officer (AAO)
- GSIS Branch

We encourage you to **download GSIS Touch now** from Google Play or the App Store (*please see attached flyer*) and start experiencing the convenience of having GSIS services at your fingertips. This app not only facilitates your transactions with GSIS but also serves as a tool to check for any arrears in premiums or unpaid loans.

Should you have inquiries or needing further assistance, please do not hesitate to reach out to the Human Resource Management and Development Division – Personnel Administration Section via their local number 129.

For your information and guidance.



DIR. VENUS F. REBULDELA



gfa!
ginhawa
for all!

Relax sa **GSIS Touch** GSIS MOBILE APP

WHAT YOU NEED, WHEN YOU NEED IT.

Members Records
Loan Details and Application
Claims Records and Application
Pension Records

APIR Schedule
Citizen's Charter
Branch Locator
GSIS News

TO REGISTER:

- Step 1: **OPEN** an account with your Birthdate, and BP number
- Step 2: **ENCODE** the **OTP (One Time Pin)** that will be sent to your registered mobile number*
- Step 3: **CREATE** your username and password

UPDATING YOUR INFORMATION

* If your number is not registered, you may update it via:

1. GWAPS Kiosk
2. AAO (Authorized Agency Officer)
3. GSIS Branch

All you need in a touch!
Download now!



GET IT ON
Google Play



Download on the
App Store

