

SUPPLEMENTAL BID BULLETIN NO. 2024-02-0001

TITLE : PROCUREMENT OF INTERNET SERVICE FOR DSWD FIELD OFFICE III INCLUDING SOCIAL WELFARE AND DEVELOPMENT (SWAD) OFFICES AND DSWD CENTERS AND RESIDENTIAL CARE FACILITIES (CRCF)

ITB NO. : GOP/DSWD3-2024-02-0001

DATE : 29 FEBRUARY 2024

This Supplemental/Bid Bulletin is issued to all prospective bidders announcing the following: After considering the clarifications and recommendations duly discussed, deliberated and resolved by the Bids and Awards Committee, with the presence of the bidders' authorized representatives, during the Pre-Bidding Conference held at **10:00 AM of February 27, 2024**, and all requests for clarification received before **12:00 NN of February 29, 2024**, this Supplemental Bid Bulletin No. 2024-02-0001 is hereby issued to amend and clarify specifications and terms included in the Philippine Bidding Documents of the project **PROCUREMENT OF INTERNET SERVICE FOR DSWD FIELD OFFICE III INCLUDING SOCIAL WELFARE AND DEVELOPMENT (SWAD) OFFICES AND DSWD CENTERS AND RESIDENTIAL CARE FACILITIES (CRCF)** (Lot 1: Php 10,982,520.00, Lot 2: Php 2,808,000.00).

I. AMENDMENTS

ORIGINAL PROVISION IN THE BIDDING DOCUMENTS	AMENDMENT
SECTION 10 – Guidelines to Bidders in Adopting Electronic Submission of Bids	
a) The submission of the Legal and Technical Documents (First Envelope) and Financial Documents (Second Envelope) shall be in PDF file;	a) The submission of the Legal and Technical Documents (First Envelope) and Financial Documents (Second Envelope) shall be in PDF file;
b) Scan the original copy of the Legal and Technical Requirements and save as PDF, after scanning the original copy of the Legal and Technical Requirements , place the scanned files in one folder with file name “Legal and Technical Documents” and compress the folder using WinRAR Extractor Application with file name “Folder 1 - Legal and Technical Documents” , assign a	b) Scan the original copy of the Legal and Technical Requirements and save as PDF, after scanning the original copy of the Legal and Technical Requirements , place the scanned files in one folder with file name “Legal and Technical Documents” and compress the folder using WinRAR Extractor Application or 7-Zip Extractor Application with file name “Folder 1 - Legal and Technical

<p>strong password on the compressed file;</p> <p>c) Scan the original copy of the Financial Requirements and save as PDF, after scanning the original copy of the Financial Requirements, place the scanned files in one folder with file name "Financial Requirements" and compress the folder using WinRAR Extractor Application with file name "Folder 2 - Financial Documents", assign a password on the compressed file;</p> <p>d) After encrypting the Legal and Technical, and Financial Requirements, encrypt the two (2) encrypted files using WinRAR Extractor Application with file name "DSWD-FOIII ITB No. ____ - (Name of Bidder)", and assign a strong password;</p>	<p>Documents", assign a strong password on the compressed file or can use ;</p> <p>c) Scan the original copy of the Financial Requirements and save as PDF, after scanning the original copy of the Financial Requirements, place the scanned files in one folder with file name "Financial Requirements" and compress the folder using WinRAR Extractor Application or 7 – Zip Extractor Application with file name "Folder 2 - Financial Documents", assign a password on the compressed file;</p> <p>d) After encrypting the Legal and Technical, and Financial Requirements, encrypt the two (2) encrypted files using WinRAR Extractor Application or 7 -Zip Extractor Application with file name "DSWD-FOIII ITB No. ____ - (Name of Bidder)", and assign a strong password;</p>
<p>ADDITIONAL DOUCMENTARY REQUIREMENTS – For Submission on Post Qualifications</p>	
<p>1. The Supplier's Audited Financial Statements for year 2023 and 2022 (in comparative form or separate form):</p>	<p>1. The Supplier's Audited Financial Statements for year 2023 and 2022 (in comparative form or separate form) or Audited Financial Statements for year 2022 and 2021 (in comparative form or separate form) whichever is applicable</p>

II. CLAFICATIONS

CONCERNS/QUERIES	CLARIFICATIONS/REITERATIONS
As per Prebid this is 30 days. If possible for consider to revised it to 60 days. Due to lots being multisite and requiring the ordering of Routers.	The Procuring Entity stand is to complete the delivery, installation, and configuration within thirty (30) calendar days from the receipt of the Notice to Proceed because the starting period is on April 2024
May we verify pls if allowed to revise	The Procuring Entity stands for the

Lot 1, to separate the sites with landlines, not all ISPs provide landline services	LOT 1 Sites. 4 sites require Landline (based on the conducted Market Study)
<p>Downtime can automatically be detected, however our rebate system is not yet automated.</p> <p>>The client needs to report to our support team the start of an outage for credit rebates to be processed automatically by our billing.</p> <p>>For consideration please if the statement can be revised, the outage needs to be reported.</p> <p>>We will rebate downtime detected, we just need an initial report or email from your end.</p>	<p>If the interruption is attributable to the ISP, as acknowledged by the ISP's Fault Management Center, the ISP shall voluntarily make the appropriate "Performance Credit" or rebate to DSWD FO III without the need to report or claim on the outage. The credit allowance/rebate shall be applied to the next billing month.</p>
<p>Bidders can join registered as a Telecommunications Company, regardless of what services they provide Voice or Data or Internet</p> <p>Lot 2 does not have a landline.</p> <p>May we kindly request a revision of the statement if possible in SBB to: "(Provides Voice or Data or Internet)"</p>	<p>The bidder must be a Local Telecommunications Company - Provide certification/Proof from NTC. (Provides Voice or Data or Internet). The fiber optic facility shall be owned and operated by the winning bidder. It also has a robust international network capable of supporting even the most complicated networks. The service provider must hold multiple points of presence from leading local and international telecommunications providers and carriers.</p>
Can the site inspection be done during post-qual?	Bidders must submit a detailed work plan specifying installation design, detailed activities, connectivity diagram from end-user premise up to the last mile, and timelines. Bidders are required to conduct site inspections .
<p>Based on our SLA, we have computations on rebates, may we request please if possible we follow our computation or an ISP standard computations?</p> <p>Sending here our rebates for reference.</p> <p>CICT rebates:</p>	<p>Length of Interruption Credit</p> <p>Less than 30 minutes None</p> <p>30 – 179 minutes 3/10 day</p> <p>180 – 359 minutes 3/5 day</p> <p>360 – 539 minutes 1 1/5 day</p> <p>540 – 719 minutes 1 4/5 day</p> <p>720 – 899 minutes 2 2/5 days</p> <p>900 – 1440 minutes 3 days</p>
<p>Less than 130 minutes None</p> <p>130 – 239 minutes 1/6 day</p> <p>240 – 479 minutes 2/6 day</p> <p>480 – 719 minutes 3/6 day</p>	<p>For interruption over 24 hours, credit will be allowed in 3/5 day multiples for each 3-hour period of interruption or fraction thereof over 24 hours.</p>

720 – 959 minutes 4/6 day	
960 – 1199 minutes 5/6 day	
1200 – 1440 minutes One day	
What is the 1:2.5 ratio?	Guaranteed dedicated 1:2.5 ratio symmetrical and bandwidth from clients to the global internet
Dedicated Internet is guaranteed a 1:1 ratio. Download and Upload speeds are symmetrical.	
We can relocate to feasible sites and standard installation only but need to advise ahead.	The Procuring Entity keep on the inclusion of Two (2) allowable transfers of internet service facilities per site, in case of relocation of office.

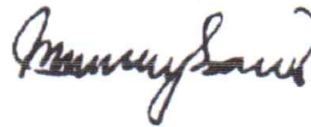
Pursuant to the Revised Implementing Rules and Regulations of RA 9184, the foregoing **amendments** shall form an integral part of the project's Bidding Documents and related Contract. Further, acknowledgement and receipt of this supplemental bid bulletin shall bound the bidder/s of the terms and conditions set forth, otherwise, the nonconformity thereof may consider the bid as nonresponsive to the bidding policies. Consequently, the same may result in the disqualification and/or rejection of the concerned bidder's Bid.

In any instance, receipt of this Supplemental Bid Bulletin by the bidders presupposed that in the course of the preparation of their respective bids, they understood and complied with the amended specifications and terms expressed herein.

Any provision inconsistent herewith is hereby amended and superseded accordingly.

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.



Digitally signed by Blanco Maribel Malang
DN: cn=Blanco Maribel Malang, serialNumber=005EN000060SS, ou=Office of the Field Director, o=Department of Social Welfare and Development Field Office III, c=PH
Date: 2024.03.01 11:05:17 +08'00'

DIR. MARIBEL M. BLANCO
Chairperson, Bids and Awards Committee

Please accomplish the portion below and send it to facsimile no. (045) 961-2143 or email at quotation.fo3@dswd.gov.ph

Received from DSWD, Supplemental/Bid Bulletin No. 2024-02-0001 for the Project Title **PROCUREMENT OF INTERNET SERVICE FOR DSWD FIELD OFFICE III INCLUDING SOCIAL WELFARE AND DEVELOPMENT (SWAD) OFFICES AND DSWD CENTERS AND RESIDENTIAL CARE FACILITIES (CRCF)** (Lot 1: Php 10,982,520.00, Lot 2: Php 2,808,000.00)

(ITB No. GOP/DSWD3-2024-02-0001)

RECEIVED BY : _____ DATE: _____
(SIGNATURE OVER PRINTED NAME)

DESIGNATION : _____

COMPANY : _____