

ANNUAL ASSESSMENT REPORT





EXECUTIVE SUMMARY

The Field Office III strongly adheres to the Department's mandate of implementing social protection programs and services that will lead to the empowerment of the poor and vulnerable sectors of the society. Strategic efforts and continuous partnership with stakeholders and other service providers are being strengthened to effectively and efficiently carry out the 2020 DSWD FO III Thrusts and Priorities.

In line with the Philippine Development Plan 2016-2022, the Field Office III enacted the Regional Administrative Order No. 3, series of 2020 known as the "CY 2020 Regional Thrusts and Priorities". The thrusts and priorities were focused on building socio-economic resilience of individuals, families, and communities in dealing and coping with risks, to reduce vulnerabilities by increasing the people's adaptive capacities, and to serve the Filipino people through support on the attainment of the DSWD Vision, Mission, and Core Values.

BAYANIHAN 1 AND 2 IMPLEMENTATION

- For the 1st tranche implementation, the region was able to accomplish 99.64% or 1,798,123 of the total target beneficiaries for both pantawid and non-pantawid. . However, 3,594 non-pantawid beneficiaries opted to return their grants, hence 1,500,320 beneficiaries were considered paid as of December 31, 2020
- For the 2nd Tranche – Served, of the 1,455,554 non-pantawid beneficiaries subjected for deduplication, only 1,304,379 were certified cleanlist and targeted to be paid via direct payout (23,958) and digital (1,280,421). To date, 22,485 were paid via direct payout.
- The Local Government Units were able to submit 486,806 waitlisted beneficiaries of which 484,999 or 99.63% were certified cleanlist. Of the 484,999 certified cleanlist, 23,074 were targeted to be paid via direct payout, while payroll for the remaining 461,915 were prepared and submitted to Program Management Bureau for funding to Financial Services Providers for 1st month payment. For the 2nd month payment, 7,778 were targeted for direct payout while 448,393 were thru

FSPs. As of December 31, 2020 under Direct Payout, 19,920 or 86.33% were paid for the 1st month while 7,139 or 91.78% were paid for the 2nd month.

- As of December 31, 2020, 1,634 or 36.40% were paid thru direct payout under the Granular Lockdown. For the additional beneficiaries, 20,140 or 15.47% under Additional (f3) beneficiaries were paid either thru fund transfer and direct ayout.

Organizational Outcome 1

- As of the last quarter of 2020, there are 292,350 actual registered household in the **RCCT**, 1.01% (or 2,137 HHs) increased vis a vis the 290,213 registered households from the previous quarter while 99.97% of the 292,417 physical target households based on the target set by the National Project Management Office for 2020.
- For **MCCT**, there are 4,343 actual and serve registered household. This is 90.10% of the 4,820 physical target households based on the target set by the National Project Management Office for 2020. Among the registered MCCT Households, 98.08% or 4,260 are IPs in GIDA. While, there are 70 registered Homeless Street Families, and 13 Families in Need of Special Protection.
- For CY 2020, a total of Php 176,605,934.00 **SLP** current funds has been downloaded to Field Office III. Out of the Php 72,895,934.00 first allotment of the FO, Php 59,730,934.00 were repurposed for the LAG 1.0 implementation. The remaining Php 13,165,000.00 has been obligated to Individual Referrals and SLP Associations. Last November 17, 2020 NPMO downloaded an additional PhP103,710,00.00 for the implementation of LAG 2.0 under the Bayanihan Act 2. This aims to serve at least 11,648 families who were affected by the Covid-19 pandemic. Among 11,648 target families 10,826 or 92.94% were served. Identified program participants are to be provided with SLP modalities that will eventually lead to either microenterprise development or employment facilitation.

Organizational Outcome 2

- Social Pension – for CY 2020 Funds, RSPU was able to provide grants to 89.32% or 99,027 (Male-39,612/Female-59415) beneficiaries of the 110,860 target beneficiaries. Financially, the unit has already achieved 81.18%. The variance was due to the deceased beneficiaries needing replacements. But the Field Office hopes to achieve 100% accomplishment once these replacements and the 2 obligated LGUs who weren't able to comply with the TOF requirements, and 14 other LGUs all from Nueva Ecija were paid through TOF by 1st Quarter of 2021. There are still ongoing pay outs on the TOF and has yet to get finalized. The remaining 2020 unpaid are 12,026 beneficiaries equivalent to P36,078,000 or 10.84% out of the 110,860-total target.

- The Field Office targeted 83 **Centenarian** beneficiaries for CY 2020 but were able to served or accomplish 84 (15 Male/69 Female) beneficiaries or 101.20% after re-alignment and downloading of funds from CO. Further there are still 15 beneficiaries waiting for the downloading of requested funds from DBM.
- **Adoption** and Foster Care – 31 (15 Males and 16 Females) children placed out for domestic adoption were issued with CDCCLAA, 16 (9 Males and 7 Females) children placed out for domestic adoption were issued with PAPA/ACA, 8 (2 Males and 6 Females) children placed out for foster care while 12 (6 Males and 6 Females) children placed out for Inter-country.
- **Community based Services**
 - ✓ **Women.** A total of 53 out of 165 or 32% of women in especially difficult cases served from January to December 2020 by clientele category: Acts of Lasciviousness-2, Physically Abused/battered-14, illegal recruitment-6, victims of trafficking-5, emotionally disbursed/Abused-14, Economic abused-11 and PCAR-1
 - ✓ **Children.** A total of 96 out of 162 target children or 59.25% of children in need of special protection were served for the period January to December 2020 with the following breakdown: Abandoned- 18 (Male-12/3Female), neglected-37 (Male-23/Female-14), Voluntary Committed/Surrendered-8 (Male-3/Female-5), rape-8, Acts of Lasciviousness-3 , Sexually Exploited-8(Male-1/Female-7) (Sexual Harassment-1 (Male), Prostitution-6, Victim of Child pornography-1) Child trafficking-3 (Male), Child Labor-1 (Male) Physically abused/Maltreated-6 (Male-2/Female-4) and psychologically/emotionally abused-4 (Male-2/Female-2). These children were provided psychosocial interventions such as counseling- and referrals for medical, legal service and support services in coordination with the P/C/MSWDO for further case management.
 - ✓ **Minors Travelling Abroad (MTA).** A total of 1355 (Male-643/Female-723) out of 5,035 target or 27% of minors were served from January to December 2020. There was a remarkable decreased in number served as compared to previous year 2019 due to NCOV19 pandemic where restriction of travels outside the country was issued. The Field Office was able to generate an amount of P535,500.00 from the 1,355 minors who were issued travel clearance.
 - ✓ **Trafficked Person.** There is a total of 79 (Male – 2/Female – 77) out of the 150 target or 53% victim survivors of trafficking served for the period January to December of 2020.
 - ✓ **OFs and their Families (ISSO).** A total of two hundred eighty-five (Male-83/Female-202) overseas Filipinos and their families were served from January to December 2020 through Social Amelioration Program, AICs and SLP

- **Comprehensive Program for Street Children and Families** – Four hundred ninety-four (494) or 137% accomplishment out of the 360 target street children while 147 or 122.5% out of the 120 target street families.
 - ✓ Distributed Hygiene Kits to 266 Street Children in 5 target LGUs, 266 amounting to PhP304,929.10.
 - ✓ Cash for Work to 147 Street Family Heads to the 4 LGUs, amounting to PnP 293,600.00:
 - ✓ Pamaskong Handog sa mga 228 Batang Lansangan in 4 LGUs amounting to PhP194,388.00
- **Centers and Institutions** - Based on the annual report for the CY 2020, target number of rehabilitated cases was fully achieved by the seven (7) centers. As to the number of client served, 724 (Male 408/Female-316) clients were served over the 630 target clients. The financial accomplishment of the CRCFs as of December 21, 2020 is 90.07% on utilization rate.

Organizational Outcome 3

- **COVID19 Response** – The Field Office was able to provide 145,585 Family Food Packs to 70 LGUs as of November 17, 2020. The disaster response operation was supported by different stakeholders such as the Office of the Civil Defense, Philippine National Police, and the Armed Forces of the Philippines.
- 20,413 poor families identified beneficiaries living along Pampanga river basin received cash for work CCAM 6th wave implementation.
- A total of 156 LGUs affected by Typhoon Rolly, typhoon Quinta and Typhoon Ulyusses were able to receive relief augmentation from the Field Office for CY 2020.
- A total of 153, 235 Internally Displaced Families were provided with Emergency Relief Assistance for CY 2020.
- A 602 families form Floridablanca and Porac, Pampanga with damaged houses due to 6.1 magnitude earthquake (573), fire incident (5) and Tornado (24) was able to receive Emergency Shelter Assistance. (2nd quarter 2020)
- 367 families from Floridablanca and Porac, Pampanga with damaged houses due to 6.1 magnitude earthquake were able to received Emergency Shelter Assistance during 4th quarter.
- P3,607,000.00 were disbursed a total of 151 ESA beneficiaries from PORAC (75) and Floridablanca (76), Pampanga. (Regular Fund) for the 4th Quarter of 2020

- P4,698,500.00 were disbursed to 216 ESA beneficiaries of Porac, Pampanga (Donation from the Republic of China) during 4th Quarter.

Total number of served ESA bene for CY 2020 was 969 families

Organizational Outcome 4

- For the Standards Unit, there were 17 SWDAs registered and 17 Licensed, 1 SWA that were pre-accredited, 1 (LGU Bulacan) pre-accredited Senior Citizen Center; 4 applications for pre-accreditation of Social Workers Managing Court-related Cases was processed. 32 CSO beneficiary Accreditation Application Form for SLP received, reviewed and assessed 5 Public Solicitation applicants were 2 issued certificates; and, 3 were assessed/endorsed to Standards Bureau for issuance of authority and only 4 SWDAs monitored especially on their compliance to health and safety protocols due to COVID 19 Pandemic.

Organizational Outcome 5

- This CY 2020 is the start of the implementation of the three (3) year TARA Plan of Field Office III which was crafted based on the result of the baseline assessment to seventy (70) LSWDOs conducted last July to September 2019. Relative to the Service Delivery and Competency Assessment result, Learning and Development Interventions were finalized as well as TARA agenda for the quarterly consultation with partner LSWDOs.
- This year, TARA was greatly affected by the outbreak of coronavirus/COVID-19. Hence, Capability Building Section thru its TARA provided the following LDIs and activities for the LGUs/LSWDOs:
 1. LDI on Psychosocial Support in Emergency Setting for the LSWDOs
 - a. 7 Female LSWDOs of Aurora on November 11, 2020
 - b. 2 Male and 16 Female LSWDOs of Zambales on November 19, 2020
 - c. 1 Male and 13 Female LSWDOs of Tarlac on November 20, 2020
 - d. 7 Male and 16 Female LSWDOs of Pampanga on November 20, 2020
 - e. 3 Male and 12 Female LSWDO of Bataan on December 2, 2020
 - f. 7 Female LSWDOs of Nueva Ecija on December 2, 2020
 - g. 7 Male and 18 Female LSWDOs of Bulacan on December 4, 2020
 2. G-Suites Retooling series for Regional and DPEO Technical and Focal Persons on Oct. 28-29, 2020 participated by 93 staff (Male-34/Female-59) and LGUs of Zambales and Tarlac with 4 Male and 14 Female LSWDOs participants
 3. Online LDI on Self-care and Ethical Standards in the Social Work Practice to 33 Male and 17 Male and 92 Female Registered Social Workers from the LGUs and SWDAs conducted on November 23-24, 2020.

4. ECCD Training on National Early Learning Curriculum and New Standards including Center-Based Program to 2 male and 33 LGUs on November 25-27, 2020
5. Capability building of Two Selected Local Government Units on Social Protection and Areas to Improved Based Service Delivery Capacity and Competency Assessment Result

IMPLEMENTATION OF SOCIAL AMELIORATION PROGRAM – EMERGENCY SUBSIDY PROGRAM

In response to the Covid-19 outbreak, the DSWD Field Office III is continuous in its endeavor to provide assistance to all the Local Government Units (LGUs) in Central Luzon thru the Social ESP Amelioration Program (SAP) or Emergency Subsidy Program (ESP) which prioritizes Pantawid Familyang Pilipino Program (4Ps) beneficiaries and those identified Non-4Ps households which lay also on the lowincome class households.

The ESP will be given to qualified families, as defined in the Memorandum Circular 09, series of 2020, for two months in the amount of P6,500.00 per month for Region III. This was based on the Regional Subsidy allocation per region.

Bayanihan 1

Program	CY 2020					
	PHYSICAL			FINANCIAL		
	TARGET	ACTUAL	%	TARGET	ACTUAL	%
1ST TRANCHE	1,804,603	1,798,123	99.64%	11,331,413,000.00	11,290,617,350.00	99.64%
PANTAWID	295,190	294,209	99.67%	1,520,228,500.00	1,515,176,350.00	99.67%
NON-PANTAWID	1,509,413	1,503,914	99.64%	9,811,184,500.00	9,775,441,000.00	99.64%
2ND TRANCHE - SERVED	1,590,518	1,585,676	99.70%	9,952,079,350.00	9,925,154,500.00	99.73%
PANTAWID	286,139	282,770	98.82%	1,473,615,850.00	1,456,265,500.00	98.82%
NON-PANTAWID	1,304,379	1,302,906	99.89%	8,478,463,500.00	8,468,889,000.00	99.89%
WAITLISTED				6,117,514,000.00	6,092,885,500.00	99.60%
1ST MONTH	484,999	481,835	99.35%	3,152,493,500.00	3,131,927,500.00	99.35%
2ND MONTH	456,157	455,532	99.86%	2,965,020,500.00	2,960,958,000.00	99.86%
TVNS/PUV	15,792	15,792	100.00%	205,296,000.00	205,296,000.00	100.00%

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targeted to be paid via direct payout, while payroll for the remaining 461,915 were prepared and submitted to Program Management Bureau for funding to Financial Services Providers for 1st month payment. For the 2nd month payment, 7,778 were targeted for direct payout while 448,393 were thru FSPs. As of December 31, 2020 under Direct Payout, 19,920 or 86.33% were paid for the 1st month while 7,139 or 91.78% were paid for the 2nd month.

COORDINATION AND NETWORKING EFFORTS

- Participation in the weekly Regional IATF meeting wherein regular updating on the activities being undertaken pertaining to SAP implementation is shared as well as the implementation challenges being encountered.
- Close coordination with the following agencies:
 - a. **Department of Interior and Local Government (DILG)** in relation to the implementation of SAP at the local government level specifically along the submission of identified beneficiaries by the LGUs, leftouts, fast racking of SAC encoding and uploading, submission of liquidation reports among others. Reported fund mess or “irregularities” like splitting of SAP are likewise shared for appropriate action.
 - b. **AFP/PNP** on security concerns during payout and reporting about verbal harassment, threats, false or malicious accusations received by the DSWD staff and even by LSWDOs posted in social media and in actual situations. AFP for allowing the use of their depo as the satellite warehouse of the Department to cater to NE and Aurora provinces. The enlisted AFP personnel as the volunteer repackers.
 - c. **NICA & CIDG** for the SAP fund mess encountered or reported to the Department.
 - d. **PIA and media partners** on advocacy concerns and in providing correct information about SAP.
 - e. **Local Government Units** on sharing their good practices in the identification of eligible, beneficiaries, distribution of SAP, encoding and uploading of SAC forms including the challenges in implementing SAP ESP.
 - f. **DOLE and DA** on the sharing of list of beneficiaries who are recipients of SAP.
 - g. **BOQ, DOT, DOTr, OWWA, CIAC, DOH** on issues or management of returning OFW, distressed OFs and locally stranded individuals (LSI)
 - h. **OCD** for coordinating the needed assistance of the Department in the implementation of SAP e.g. trucks for hauling of FFPs to requesting LGUs, volunteers for the repacking of goods, donations and other logistics.
 - i. **Land Bank of the Philippines** for accommodating the banking needs of the FO even on weekends.
 - j. Conduct of regular meeting with the **Regional AOC** with the **Provincial Team Leaders** per province for updates and concerns

- k. One on one consultation meetings with the legislators of Region III on the continuous implementation of AICS and SAP
- l. Coordination with donors who provided in-kind support to FO like **McDonald's Corporation, DENR** for the needed vehicles for the staff doing the SAP monitoring

COMMON CHALLENGES ON THE PART OF THE REGIONAL OFFICE/DPEOs

- Simultaneous payouts all over the region that posed difficulty in monitoring
- Inadequate number of Regional/DPEO staff to do the validation during the actual payout.
- Barangay captains' late submission of list of beneficiaries and inconsistent list of beneficiaries from the Barangay
- Increasing threats/ harassment to Regional and LGU social workers/ social development workers and other volunteers as frontliners of SAP Implementation
- Exposure of DSWD monitoring staff on COVID19 positive during payout /validation in Tarlac and Zambales and yet we don't have facility for those needing quarantine
- Large number of complaints received through hotline, reporting names of beneficiaries that are not qualified to receive ESP-SAP the identification of eligible beneficiaries.
- Big number of beneficiaries returning SAP grants, has an effect to the changing number of LGUs paid benes and submission of liquidations
- Increasing threats/ harassment to Regional and LGU social workers/ social development workers and other volunteers as frontliners of SAP Implementation
- Armed conflict incidence that happened in Ma. Aurora municipality of Aurora province wherein two soldiers are killed in action and three are wounded.
- Misconception of the public that we DSWD is the one identifying the beneficiaries. We are releasing FAQs differentiating the roles , as an action, but still, the complaints generally on identification of the beneficiaries are thrown to DSWD
- Late issuance of the guidelines (MCC No. 08 series of 2020) on data sharing

COMMON CHALLENGES ON THE PART OF THE LGU

- LCEs have a hard time in the identification of beneficiaries because of a national pronouncement that all shall be provided with SAP.
- Lack of LGU staff to validate beneficiaries during house to house payout
- Safety and security of the LGUs and DSWD staff from harassments, threats, harsh or foul words received most especially from those who are not included on the list
- Notably big number Identified beneficiaries by the barangay are found ineligible based on the validation and assessment of C/MSWDOs and DSWD Staff, thus causing the delay in the conduct of payout activities
- Even after orientation, some of the barangay officials includes Pantawid beneficiaries in their list of recommended beneficiaries

- Limited time for LSWDOS to do the validation on the list obtained by the LGU from the barangay

COMMON REASONS FOR THE DELAY IN PAYOUT

- Changes/additional directives on the implementation of SAP resulting to confusion
- Identified beneficiaries by the some barangays are found ineligible based on the validation and assessment of the C/MSWDOs and DSWD staff though house to house validation conducted.
- No clean list of beneficiaries submitted by the Barangay and Some barangays failed to validate the names in the list
- No valid identification card and Misspelled names of beneficiaries causing the delay of payout thus, securing barangay certification that they are the same listed in the masterlist
- Workers receiving threats from some of the people in the community during payout

VALIDATION ACCOMPLISHMENT

Below are the results of the validation activities conducted by the Field Office, to wit:

Province	Target for Validation	No. of Benes Validated	% Validated	No. of Ineligible Beneficiaries	% Ineligible over validated	No. of Eligible Beneficiaries	% Eligible over validated	No. of benes for deliberation	% for deliberation over validated	Other Cases	% Other Cases
REGION III	32,491	15,825	48.71%	6,317	39.92%	9,178	58.00%	-	0.00%	330	2.09%
AURORA	1,779	774	43.51%	45	5.81%	728	94.06%	0	0.00%	1	0.13%
BATAAN	706	695	98.44%	309	44.46%	363	52.23%	0	0.00%	23	3.31%
BULACAN	15,189	4,353	28.66%	2,043	46.93%	2,149	49.37%	0	0.00%	161	3.70%
NUEVA ECIJA	2,591	2,201	84.95%	1,271	57.75%	835	37.94%	0	0.00%	95	4.32%
PAMPANGA	2,897	2,015	69.55%	513	25.46%	1,502	74.54%	0	0.00%	0	0.00%
TARLAC	8,688	5,156	0.00%	1,703	56.00%	3,403	44.00%	0	0.00%	50	0.00%
ZAMBALES	641	631	98.44%	433	68.62%	198	83.78%	0	0.00%	0	0.00%

Note: Other cases are those unlocated beneficiaries, reported but non-recipient of SAP-AICS, and those that refuse to be interviewed during the validation activity.

From the target of 32,491, 15,825 or 48.71% has been validated. From this number, 6,317 or 39.92% of the validated beneficiaries are found to be ineligible and 9,178 or 58.00% are eligible.

The provinces with the highest percentage of ineligible over validated beneficiaries are Zambales (68.62%), Nueva Ecija (57.75%), and Tarlac (56%)

There are 330 (2.09%) beneficiaries for deliberation. These are those cases where the validators cannot decide whether or not the beneficiary is eligible. Their cases are endorsed to the deliberation council which compose of the Executive Committee (RD, ARDO, and ARDA), the Policy and Plans Division Chief and the team of the PDPS.

INNOVATIONS/GOOD PRACTICE:

- **CREATION OF REGIONAL SAP IMPLEMENTATION STRUCTURE** - this structure is composed of the Regional Director as the team leader and 2 ARDs and 5 Division Chiefs were assigned as Provincial Coordinators to the seven provinces. They guided each province in every step of the implementation. The role of coordinators seamlessly pass on, to and from, the directives, guidance, reminders, issues and grievances. Not only that the information is communicated directly, the issues and concerns are also received and resolve
- **Monitoring Teams** - even though most of the technical work is done by the LGUs as stated in the guidelines, DSWD Region III still dedicated its workforce to augment and monitor in the implementation of the program. This was enforced by the Regional Special Order No. 494 consisting of the members of the City/Municipal Action Teams (C/MATs).
- **HR HELPLINE** - was done to conduct contact tracing and to monitor the physiological and psychological status of all employees subjected to 14 days of Home Quarantine.
- **Kwentuhan and Kamustahan** - debriefing strategy of DSWD Region III for its employees who are identified as extremely exposed to the virus (PUI, PUM).
- **ESTABLISHMENT OF SOCIAL AMELIORATION PROGRAM HELP DESK AND HOTLINE**

The Department of Social Welfare and Development (DSWD), as the lead agency in social protection, is mandated to contribute to better quality of life of Filipino people. Priority attention shall be given to the poor, vulnerable, and marginalized sectors of the society, especially during the declaration of State of Public Health Emergency all throughout the Philippines pursuant to Presidential Proclamation No. 922, series of 2020.



Office. B

The Field Office has established a help desk and hotline to assist in the concerns of the SAP beneficiaries. The help desk and hotline is open to receive clients from Monday to Friday- 8:00AM to 5:00. The majority of the concern in on the lack of information from the Local Government Unit on how the beneficiaries will receive their SAP cash assistance.

Aside from the Help Desk, the DRM Division was also assigned to answer inquiries received from the official grievance email account of the Field

- **DEVELOPMENT OF DSWD FO III-DUPLICATE SCANNING SYSTEM (DUPSCAN-3)**

This duplicate scanning system was originally designed for the database management system for ESP-SAP. However, on the heights of the implementation, there is a need to develop a system that has a capability to provide a cross-matching process to the numerous and wide range of dataset in a short period of time. This became the impetus of the UCT RPMO to recalibrate the development of the information system that focused only on the deduplication process of ESP-SAP beneficiaries.

- **CRAFTING OF SAP-ESP VALIDATION TOOL AND REPORTING TEMPLATES**

The technical working group for SAP validation of alleged ineligible beneficiaries of ESP-SAP initiated the crafting of a validation tool to be used on the activities. (See Annex A.) It is written in Filipino Language and has four parts: (a) *Pagkakakilanlan (Identification)*; (b) *Impormasyon ng Benepisyaryo*; (c) *Deklarasyon ng Sumasagot o Na-Interview at ng Nag-Validate*; and (d) *Konklusyon*.

IMPLEMENTATION OF BAYANIHAN ACT 2

Emergency Subsidy Program under R.A 11494

On September 13, 2020 Republic Act No. 11494 has been approved by the Philippine Government to provide Recovery and Response Intervention to the families affected by the COVID-19 Pandemic.



DSWD FO 3

Dec 2, 2020 •

321 pamilya ang nakatanggap ng ayuda sa ilalim ng Bayanihan Act 2.

... See More



In the Philippines, this global Pandemic had drastically affected the country, disrupting the functioning of more than a million Filipino workers and business man lowering the economic growth of the country. For the past 9 Months of dealing with the pandemic the Government formulated new mechanisms and policies that would help the country to regain its economy and introduce the New Normal situation to its people.

One of the new mechanism of the Government to prevent more damages in the country is by implementing Local Zoning Containment Strategy in the areas with increasing COVID-19 cases. In support to the families that would be affected by the Granular Lockdowns, the Philippine Government approved the R.A 11494, this act aims to provide intervention to the families affected by the COVID-19 Pandemic.

In pursuance to this, the Department of Social Welfare and Development is mandated to implement Emergency Subsidy Program to the Low-Income families affected by the Granular Lockdown and Low-Income Families not yet served under R.A 11469 or otherwise known as Bayanihan Act No.1.

In partnership with 108 Local Government Units in Central Luzon Region the DSWD Field Office III targeted a total 142,976 cleanlist for additional beneficiaries (f3) and 4,489 beneficiaries under Granular Lockdown Areas.

As of December 31, 2020, 1,634 or 36.40% were paid thru direct payout under the Granular Lockdown. For the additional beneficiaries, 20,140 or 15.47% under Additional (f3) beneficiaries were paid either thru fund transfer and direct payout.



BAYANIHAN 2 - ESP-SAP MONITORING REPORT

AS OF DECEMBER 31, 2020, 5:00 PM

City/ Municipality	TARGET					ACTUAL					% OF ACCOMP.		
	GRANULAR	ADDITIONAL BENES			Total Target (Granular/Addl Benes)	GRANULAR	ADDITIONAL BENES			Total Actual Paid (Granular/Addl Benes)	GRANULAR	ADDITIONAL BENES	GRANULAR AND ADDITIONAL BENES
		SDO	TOF	TOTAL			SDO	TOF	TOTAL				
REGION III	4,489	20,146	122,830	142,976	147,465	1,634	1,977	20,143	22,120	23,754	36.40%	15.47%	16.11%
BATAAN	912	735	242	977	1,889	784	-	-	-	784	85.96%	0.00%	41.50%
BULACAN	143	4,098	64,680	68,778	68,921	25	-	2,257	2,257	2,282	17.48%	3.28%	3.31%
NUEVA ECUIJA	210	2,528	7,214	9,742	9,952	173	-	1,807	1,807	1,980	82.38%	18.55%	19.90%
PAMPANGA	557	1,989	36,760	38,749	39,306	423	37	15,063	15,100	15,523	75.94%	38.97%	39.49%
TARLAC	1,832	4,700	10,024	14,724	16,556	203	498	1,016	1,514	1,717	11.08%	10.28%	10.37%
ZAMBALES	802	6,026	3,576	9,602	10,404	-	1,429	-	1,429	1,429	0.00%	14.88%	13.74%
AURORA	33	70	334	404	437	26	13	-	13	39	78.79%	3.22%	8.92%

City/ Municipality	Budget Allotment				Obligations Incurred				% of Obligation Over Allotment	Disbursement				% of Disbursement Over Obligation
	GRANULAR	ADDITIONAL BENES		Total	GRANULAR	ADDITIONAL BENES		Total		GRANULAR	ADDITIONAL BENES		Total	
		SDO	TOF			SDO	TOF				SDO	TOF		
REGION III	29,178,500	130,949,000	798,395,000	958,522,500	29,178,500	130,949,000	798,395,000	958,522,500	100.00%	10,621,000	12,850,500	130,929,500	154,401,000	16.11%
BATAAN	5,928,000	4,777,500	1,573,000	12,278,500	5,928,000	4,777,500	1,573,000	12,278,500	100.00%	5,096,000	-	-	5,096,000	41.50%
BULACAN	929,500	26,637,000	420,420,000	447,986,500	929,500	26,637,000	420,420,000	447,986,500	100.00%	162,500	-	14,670,500	14,833,000	3.31%
NUUEVA ECUIA	1,365,000	16,432,000	46,891,000	64,688,000	1,365,000	16,432,000	46,891,000	64,688,000	100.00%	1,124,500	-	11,745,500	12,870,000	19.90%
PAMPANGA	3,620,500	12,928,500	238,940,000	255,489,000	3,620,500	12,928,500	238,940,000	255,489,000	100.00%	2,749,500	240,500	97,909,500	100,899,500	39.49%
TARLAC	11,908,000	30,550,000	65,156,000	107,614,000	11,908,000	30,550,000	65,156,000	107,614,000	100.00%	1,319,500	3,237,000	6,604,000	11,160,500	10.37%
ZAMBALES	5,213,000	39,169,000	23,244,000	67,626,000	5,213,000	39,169,000	23,244,000	67,626,000	100.00%	-	9,288,500	-	9,288,500	13.74%
AURORA	214,500	455,000	2,171,000	2,840,500	214,500	455,000	2,171,000	2,840,500	100.00%	169,000	84,500	-	253,500	8.92%

ORGANIZATION OUTCOME 1 - WELL-BEING OF POOR FAMILIES IMPROVED

PANTAWID PAMILYANG PILIPINO PROGRAM

Objective/ Program/ Sub-Program/ Performance Indicator		Physical Targets	Physical Accomplishments	Variance
		Total	Annual	
OUTPUT INDICATORS				
1.1	Number of Pantawid households provided with conditional cash grants	90.00%	98.35%	
	a. Regular CCT (292,417)	263,175	287,994	24,819
	b. Modified CCT (4,820)	4,338	3,981	-357
1.2	Percentage of Pantawid Pamilya-related grievances resolved within established time protocol	90.00%	98.43%	8.43%
	Total No. grievances received	n/a	34,449	-
	No. of Pantawid Pamilya-related grievances resolved within established time protocol	n/a	33,941	-

As of the last quarter of 2020, there are 292,350 actual registered household in the RCCT, 1.01% (or 2,137 HHs) increase relative to the 290,213 registered households from the previous quarter, and 99.97% of the 292,417 physical target households based on the target set by the National Project Management Office for 2020.

The increased in the number of household is due to the reason that there are 1,138 households reinstated in the program, 331 households transferred residence to Region III and 1813 have been registered from Set 10. While, there are also 281 households delisted/deactivated in the program and 178 households transferred residence outside Region III.

For MCCT, there are 4,343 actual registered household. This is 90.10% of the 4,820 physical target households based on the target set by the National Project Management Office for 2020. Among the registered MCCT Households, 98.08% or 4,260 are IPs in GIDA. While, there are 70 registered Homeless Street Families, and 13 Families in Need of Special Protection.

The cash card-related issue remained as the top grievance for CY 2020. It has remained on top of the Grievance typology for the past (11) months of the current year having acquired for the whole year of 2020 a total of 5,163 protests under this typology. Misbehavior of beneficiary second placed with 1,109 received complaints. Payment-related issue comes next with total of 337 cases.

The Grievance Redress System of Field Office III has been consistently working hard to achieve the highest possible resolution in all complaints received. With the full commitment, dedication and hard work of the competent Grievance Officers assigned in each Provincial Extension Office,

the field office has managed to facilitate all grievances with utmost accountability and integrity as presented on this accomplishment report for the year 2020 with trend analysis on the Grievance Redress System.

SUSTAINABLE LIVELIHOOD PROGRAM

Objective/ Program/ Sub-Program/ Performance Indicator		Physical Targets	Physical Accomplishments	Variance
		Total	Annual	
OUTPUT INDICATORS				
REGULAR SLP IMPLEMENTATION	III	822	0	822
LAG Implementation	III	10,826	15,425	-4,599

For CY 2020, a total of Php 176,605,934.00 SLP current funds has been downloaded to Field Office III. Out of the Php 72,895,934.00 first allotment of the FO, Php 59,730,934.00 were repurposed for the LAG 1.0 implementation. The remaining Php 13,165,000.00 has been obligated to Individual Referrals and SLP Associations. Last November 17, 2020 NPMO downloaded an additional Php 103,710,00.00 for the implementation of LAG 2.0 under the Bayanihan Act 2. This aims to serve at least 11,648 families who were affected by the Covid-19 pandemic. Identified program participants are to be provided with SLP modalities that will eventually lead to either microenterprise development or employment facilitation.

With the current crisis we are facing right now, which includes the large number of microenterprises has been affected due to the enforcement of community quarantine and displaced workers that needs assistance to the program, the SLP is still positive that we can get through this situation and will be able to deliver livelihood services to our beneficiaries by facilitating the Livelihood Assistance Grants (LAG) to targeted beneficiaries

For CY 2020, the Sustainable Livelihood Program Field Office III was able to contribute to its target for both output and outcome indicators. The Field Office III has 100% obligation and disbursement amounting to Php 176,605,934.00 with 16,247 program participants. For the next quarter, the FO will continue to facilitate the implementation and monitoring of the SLP regular and LAG projects.

To ensure the accomplishment of program deliverables, the SLP-RPMO was able to contribute in the Office Performance Checkpoint (OPC) of the Field Office III by conducting Monitoring and Assessment of CY 2018 and 2019 SLP served beneficiaries, encoding and updating of Offline Baseline System (OBS) and Offline Monitoring and Assessment System (OMAS), Livelihood Assistance Grant Monitoring Forms and Information System, validation and reassessment of SLP served participants.

The SLP Field Office III shall continue to conduct various capacity-building activities and consultation meetings with SLP NPMO and field staff to ensure smooth flow of operations and address all issues and concerns encountered in the course of the implementation of the program, implement strategies and best practices such as regular monitoring and spot checks to SLP implemented projects in accordance with existing guidelines, provides technical assistance, coaching and mentoring sessions to SLP staff in their respective assigned provinces.

Despite the risks and hazardous threats of Covid 19, and with the strong dedication, commitment and enthusiasm of the SLP field staff and SLP-RPMO, continuous strong support of the management, inter-office supports, coordination and partnership with the LSWDOs, LCEs, LGUs and inter-agency partners, the Field Office III was able to accomplished 100% of all the regional targets.

KALAHI CIDDS-NCDDP

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	Physical Accomplishments	Variance
	Total	Annual	
OUTPUT INDICATORS			
Number of households that benefitted from completed KC-NCDDP sub-projects or <i>Households benefitting from sub-projects</i>	11630	11950	3%
No. of completed KC-NCDDP projects that have satisfactory or better sustainability evaluation rating	10	10	0%
No. of women volunteers trained on CDD	260	73	-72%
No. number of paid labor jobs accessed by women	280	112	-60%
No. registered grievances satisfactorily resolved in line with the GRS	110	61	-44%

Given the current trends of the implementation, it is obvious that the region had successfully meet the given timelines of the implementation especially on the completion of the sub-projects to help the LGU respond to the current challenges of the COVID-19 pandemic. The clustering of barangays is a genuine strategy to efficiently utilize the allocated funds to the municipality to finance the four identified sub-projects in response to COVID-19 pandemic.

Meanwhile, the implementation of this modality somehow might affect the CDD process especially with this kind of disaster if not effectively managed. In fact, it was a major observation during the implementation, that the opportunity for people involvement is very limited as well as the chance to continue enhancing the knowledge and awareness of the communities on CDD given the inability of conduct of capacity building activities to community volunteers. Nonetheless, as to means to immediately response to the needs of the population currently affected by the disaster, the modality proved to be very effective especially when it comes to the procurement process which is usually very bulky and requires long period of time compared to the regular implementation of the program.

Despite the delayed, it could be concluded that the implementation has been successfully managed with the strong support of the local government units. The technical skills competence of the deployed program staffs; contributed much in providing guidance to the LGU to be able to comply to the given timelines and standards. On the one hand, the program showcased innovations that require consideration in the existing guidelines for future enhancement.

ORGANIZATION OUTCOME 2 – RIGHTS OF THE POOR AND VULNERABLE SECTORS **PROMOTED AND PROTECTED**

SOCIAL PENSION AND CENTENARIAN

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	Physical Accomplishments			Variance
	Total	Total			
		M	F	T	
Output Indicators					
Number of senior citizens who received social pension within the quarter	110,860	39,612	101,590	99,027	11,833
Number of centenarians provided with cash gift	83	15	69	84	(1)

The year 2019 has been quite a challenge due to immense validation and cleaning of the list. In line with this, the region was left with 34,731 beneficiaries due to be paid out for the year 2020. To date, the unit has already paid 31,881 (Male-12,751/Female-19,130) which is 91% from the total target. Most unclaimed stipend are due to deceased beneficiaries but were all replaced. The final accomplishment for the previous year was 95.76% for the 106,162 beneficiaries out of the 110,860 target beneficiaries.

As to the 2020 Funds, RSPU was able to achieve 89.34% of the beneficiaries paid until the 4th quarter of 2020 for 1st and 2nd semesters. Financially, the unit has already achieved 80.23% and is due to pay the replacements for the deceased. This will increase upon Transfer of Fund/Obligated to the 18 LGUs of Nueva Ecija for 14,240 beneficiaries' equivalent to P42,720,000.00 which is 12.84%. LGU replacements will also increase the accomplishments once they are obligated.

The Centenarian has targeted 83 beneficiaries across the Region. Cumulatively, 84 beneficiaries were paid in 2020 with a rate of 101% after re-alignment of funds for 4 beneficiaries. Further there are still 15 beneficiaries waiting for the downloading of requested funds from DBM.

The challenge remain in completing the variances, how fast it would be downloaded from Central Office, name matched with the regional registry, re-validated and re-endorsed to become official beneficiary for inclusion in the payroll. These processes are tedious as its accuracy should be taken into consideration. Editing the registry can be complicated as it is connected in creating the Certificate of Eligibility and the pay roll.

Second, the manpower complement, it hinders us to deliver tasks especially with Field PDOs because we need at least 1 worker to monitor 3 LGUs. An example could be in the Province of Nueva Ecija which has 32 LGUs but currently only has 2 workers handling all of them. The undersigned had prepared a request to the Program Management Bureau (PMB) for the additional 17 employees.

RECOMMENDATION

ISSUES/CONCERNS	RECOMMENDATIONS	
	FOR THE FIELD OFFICE	FOR THE CENTRAL OFFICE
Limited Manpower	Request for approval of the additional staffs	Provision of Fund Allocation
Limited manpower for encoding		Allow the re-hiring of the allotted amount downloaded to FO for data encoders to processes the encoding of replacement beneficiaries.
Continuous revalidation of pensioners tagged as Ineligible or with other pension caused the delay in the receipt of their stipend	Collect additional waitlisted for each municipality to have an available data bank for replacements.	Allow FOs submission to facilitate the processing of replacements.
Limited transportation for pay outs	Careful and timely planning of pay out schedules to provide transportation to all conducting pay out.	Allow the re aligned amount of P700, 000.00 to be utilized by CY 2021.
Uncertain date of downloading of obligated amount for replacements amounting to P32, 184,000.00 for 10,728 beneficiaries which is about 9.67% to increase CY 2020 accomplishment.	Request for immediate downloading for the allotment of the replacement 1 st Quarter of 2021.	Facilitate the immediate downloading of the requested amount 1 st Quarter of CY 2021.

AID TO INDIVIDUALS IN CRISIS SITUATION

The Crisis Intervention Section (CIS) provides immediate services to people who are in crisis, experienced an event that produces emotional, mental, physical, and behavioral distress or

problems or emergency situation. It operates on weekdays from 8:00 a.m. to 5:00 p.m. including weekend, if necessary.

Assistance to Individual in Crisis Situation (AICS) under Protective Service Program (PSP) is a provision of financial augmentation to people in crisis. Priority in the provision of financial assistance is given to the beneficiaries who are poor/indigent, marginalized and vulnerable/disadvantaged individuals and families. People experiencing difficult situation like poor health condition, natural and manpower calamities, especially those affected of COVID-19 pandemic.

The integrated services may be in the form of psychosocial intervention or direct financial and material assistance. One of these is the provision of transportation assistance to clients who have no capacity to pay their fare in going back to their area of origin. Medical assistance like hospital bills, purchases of medicines and other medical needs. Burial assistance is also one form of financial assistance wherein CIS is involved by extending augmentation support to the funeral bill of clients and other related expenses including transfer of cadaver. Educational assistance is also included in the assistance provided for tuition fees and other school needs like school projects, books etc. Food/ Non Food the provision of assistance to clients in need would be provided like meals, food packs or cash equivalent to the cost of the required hot meals and/or food packs. Another type of assistance is provision of medicine or laboratory procedure through the Lingap at Gabay para sa Maysakit (Lingap sa Masa). Provision of Personal Protective Equipment is another assistance added on the revised guidelines which grant clients minimal cash assistance for the sustenance for the need of their PPE such as facemasks, face shields or basic vitamins for the prevention of COVID 19 infection. The implementation of this program is in consistent with the MC. No. 24 Series of 2020 or the Revised Guidelines on the Implementation of AICS which is took effect on October 19, 2020.

I. ASSESSMENT OF PHYSICAL AND FINANCIAL ACCOMPLISHMENTS

A. Physical Targets versus Accomplishments on Output Indicators

Outcome	Accomplishments									Target	Variance	Assessment
	Q1		Q2		Q3		Q4		TOTAL			
	M	F	M	F	M	F	M	F				
a. Educational Assistance	134	285	691	1,625	214	322	423	646	4,340	2,032	214%	Full Target achieved
b. Medical Assistance	862	1,812	2,320	5,591	1,572	2,962	2,925	5,667	23,711	28,128	84%	
c. Transportation Assistance	1	6	19	7	1		9	3	46	20	230%	
d. Burial Assistance	56	135	293	700	118	234	407	963	2,906	2,412	120%	
e. Food Assistance			834	1,496	2,167	1,663	4,256	7,010	17,426			
f. Non-food Assistance							2		2			
g. Other Cash Assistance	62	119	448	435	283	184	1,963	1,343	4,837			
h. Psychosocial Assistance	1,115	2,357	4,606	9,854	4,355	5,365	9,985	15,632	53,269			
TOTAL	2,230	4,714	9,211	19,708	8,710	10,730	19,970	31,264	106,537	32,592	327%	

B. Financial Performance

Program/Activity/ Project	Allocated Budget	Obligations	Disbursement	Utilization Rate (%)	
				Obligations	Disbursement
Assistance to Individuals in Crisis Situation (AICS)	701,240,862.82	640,210,488.31	520,505,444.48	91%	81%
Community Based (PLHIV & Solo Parent)	2,400,000.00	2,400,000.00	2,400,000.00	100%	100%

The above table shows that the Physical and financial target versus accomplishment of the three services of Crisis Intervention Section has been fully achieved. It shows that the allocated budget was utilized in a given time considering the limited number of Special Disbursing Officers (SDOs). However, the process of liquidation is slow due to bulk of vouchers and lack of reviewers. However, the management immediately hired staff to address the issue. Likewise, the funds is properly monitored and implemented.

PHOTO DOCUMENTATION DURING PAYOUT



The CIS conducted pay-out for the clients' people living with HIV with the partnership of DOH.

RECOMMENDATIONS

ISSUES/CONCERNS	RECOMMENDATION	
	For the Field Office	For the Central Office
Online CRIMS is not fully implemented by DPEOs due to weak internet connection.	Provide DPEOs internet connection solely for Online CRIMS of AICS	
Ensure the safety of employees and clients during the pandemic.	Ensure to follow protocol of disinfection of workplace and proper hygiene.	
Insufficient provision of Personal Protective Equipment (PPE) for the staff of CIS for they are exposed on different kinds of walk-in clients.	Request for immediate provision of Personal Protective Equipment (PPE) for CIS staff.	To allocate additional funds for the provision of Personal Protective Equipment (PPE)

SUPPLEMENTARY FEEDING PROGRAM

CY 2020 is a very challenging year because of the COVID 19 Pandemic. Movement is limited due to lockdown and other precautionary measures of the government to prevent its spread. As a result, the SFP Cycle 9 which is due to end by May 2020 was extended until July 9, 2020.

The Food plan during the early procurement in December 2019 for 2020 was changed due to the “No face to face contact” policy and House to House distribution scheme. Since, there is no contract executed between the two parties, the revised food plan was executed but unfortunately the Service Provider with the lowest calculated bid filed a complaint to the Ombudsman which prevented the BAC from posting the purchase request in the PHILGEPS last August 2020. This caused further delay in the procurement process. Nevertheless, the revised food plan pushed through the Bidding process this December to obligate the funds for the 10th cycle.

I. Assessment of Physical and Financial Accomplishment

A. Target vs. Accomplishment on Outcome Indicator of Office/Program

Outcome Indicator	Accomplishment	Target	Variance	Assessment
% of malnourished	4.94%	5%	.06%	The twice a day feeding strategy created impact
% improved to normal	2.56%	3%	.44%	

% of severely underweight to underweight	81.2%	60%	21.2%	to the children especially during the last 2 months.
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B. Target vs. Accomplishment on Outcome Indicator of office/Program

Output Indicator	2019 Accomplishment				Target	Variance	Assessment
# of children in CDC provided with SF	Q1	Q2	Q3	Q4	112,252	-	The Program was implemented based on the given target.
	112,252	112,252	112,252	112,252			

All targeted children were served, however 2-3% are replacement because of the early closing of Day Care Centers and locked down in March. Out of the 112,252 beneficiaries 55,442 are boys and 56,810 are girls.

C. Financial Performance of Office /Program

Program	Allocated Budget	Obligation	Disbursement	Utilization	
SFP	P202,053,600	P182,811,339	P182,811,339	Obligations	Disbursement
				100%	100%

The 16,902,000 or 8.37% savings was integrated in the Cycle 10 budget thus increasing the targeted number of LGUs from 76 to 85.

II. Overall Assessment/Conclusions

The centralized procurement was tried and implemented for the first time for cycle 9 but the experience is tiring and stressful due to the African Swine fever phenomenon, COVID 19 Pandemic, limited manpower, low per capita, limited food choices, fluctuating market prices, procurement and accounting issue etc. In spite of the many hindrances, life must go on by making strategies like changing food plan, frequency of feeding, delivery schedules and seeking manpower support from other units and DPEOs. Gladly, the 9th cycle was completed after 10 months. However for the 10th Cycle, another barrier prevented the conduct of re-bidding last August because of the filed complaint by the service provider during the early procurement. Hopefully this will be resolved the soonest possible time.

The major constraint in the implementation of SFP under the centralized procurement is the bidding process because of its many technicalities. It is much easier to implement the

program through Fund transfer, because the volume required is reduced to manageable level specially if through the parents committee or ARDO's.

III. Recommendations

Issues/Concerns	Recommendations	
	Field Office	Central Office
1. Centralized Procurement 2. Limited manpower 3. Low per capita of P15.00 per child.		1. Fund Transfer 2. Approval of FO 3 request for additional 10 Jos for both Admin and Program. 3. Increase per capita to P20-P25

ADOPTION RESOURCE AND REFERRAL

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	Physical Accomplishments		
	Total	Total		
		M	F	T
3.1 Number of Children Placed Out for Domestic Adoption Issued with CDCCLAA	30	15	16	31
3.1 Number of Children Placed Out for Domestic Adoption Issued with PAPA/ACA	30	9	7	16
3.2 Children Placed Out for Foster Care	8	2	6	8
3.3 Children Endorsed for Inter-country Adoption	14	6	6	12

In spite of the aforementioned impeding factors, the Unit continuously finds alternatives to deliver its tasks accordingly. Hence, the two-output indicator (the children issued CDCLAA and Children placed out for foster care) was fully accomplished in the last quarter of 2020, while the Issuance of ACA/PAPA and ICA was not accomplished due to the above-mentioned factors as the ARRU regularly reminds stakeholders on the prompt facilitation and submission

of children's dossiers. Close coordination with the Community-Based Social Workers for updates on actions taken re: Case Referrals

Issues/Concerns	Recommendation	
	For the Field Office	For the Central Office
1. Non-submission and non-compliance on the documentary requirements needed for the issuance of CDCLAA and ICA	Continuous provision of technical assistance through the conduct of fora and orientation to Child Caring Agencies (CCAs) /Residential Care Facilities (RCFs)/ Local Government Units (LGUs) via Google Zoom Meetings Regular follow-up of cases to concerned Social Workers	For the Program Management Bureau to continuously implement the conduct of orientation via Google Zoom Meetings
2. Fast-tracking of children's cases to facilitate permanent placement	To constantly follow-up to the concerned Agencies the timely submission of Case Load Inventories to ensure the proper turn-around period of case management	For the Program Management Bureau/ Standards Bureau to communicate as well with CCAs on the strict submission of CLI

Assessment:

The major variance on the respective targets of the ARRU could be attributed to the following factors:

1. Nationwide implementation of Community Quarantine due to COVID 19 Pandemic lead to the delay on the conduct of Matching Conference and deferment of organized events on Alternative Parental Care
2. Augmentation of some ARRU staff to the implementation of Social Amelioration Program (SAP) and other regional activities
3. Slow submission and compliance of children's dossier being endorsed by different CCAs and LGUs for issuance of CDCLAA
4. Due to the pandemic, the petitioners/applicants expressed difficulty in securing some of the documentary requirements. Such slowed/decreased the number of dossiers received by the Field Office.

COMMUNITY-BASED SERVICES

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	Physical Accomplishments			Variance
	Total	Total			
		M	F	T	
Number of clients served through community-based services					
a. Women	165	-	53	53	-112
b. Children	162	51	49	100	-62
Number of minors traveling abroad issued with travel clearance	5,305	643	712	1,355	-3,950
Number of trafficked persons provided with social welfare services	150	2	77	79	(81)
a. Trafficked Persons	150	2	67	69	-81
Number of distressed and undocumented overseas Filipinos provided with social welfare services	ANA	83	202	285	285

Women. A total of 53 out of 165 or 32% of women in especially difficult cases served from January to December 2020 with the following breakdown: Acts of Lasciviousness-2, Physically Abused/battered-14, illegal recruitment-6, victims of trafficking-5, emotionally disbursed/Abused-14, Economic abused-11 and PCAR-1, Programs on WEDC are already devolved to the Local Government Unit but there are still women who seek assistance at the DPEOs. Likewise, continuous coordination with C/MSWDOs is being done for further case management. The following services were provided to wit: counselling-42; referral for Legal Service-1 and Referral-26 for support services to LGUs-30. These women belong to the vulnerable sector and need to undergo inner healing process and prevent from re-victimization.

Children. A total of 96 out of 162 target children or 59.25% of children in need of special protection were served for the period January to December 2020 with the following breakdown: Abandoned-18 (Male-12/3Female), neglected-37 (Male-23/Female-14), Voluntary Committed/Surrendered-8

(Male-3/Female-5), rape-8, Acts of Lasciviousness-3 , Sexually Exploited-8(Male-1/Female-7) (Sexual Harassment-1 (Male), Prostitution-6, Victim of Child pornography-1) Child trafficking-3 (Male), Child Labor-1 (Male) Physically abused/Maltreated-6 (Male-2/Female-4) and psychologically/emotionally abused-4 (Male-2/Female-2). These children were provided psychosocial interventions such as counseling- and referrals for medical, legal service and support services in coordination with the P/C/MSWDO for further case management. The rights and welfare of these children should be protected by their families and the government as well especially with the present health situation that children and their parents stay at home most of the time due to enhanced community quarantine.

Community-based social workers were able to attend webinar and equipped on how to manage reported victims of child abuse during this pandemic. They were also referred for appropriate child placement services in coordination with ARRS and partnership with Bantay Bata Hotline, media, LGUs and other private and non-government agencies and CSOs.

Minors Travelling Abroad (MTA). A total of 1355 (Male-643/Female-723) out of 5,035 target or 27% of minors were served from January to December 2020. There was a big decrease in number served as compared in 2019 due to NCOV19 pandemic which affected the travels of minors outside of the country. FO 3 generated an amount of P535,500.00 from the 1355 minors issued travel clearance. Of the said amount generated, P277,500.00 was collected from 925 applicants for one (1) year validity while the amount of P528,000.00 was collected from 430 applicants for two years validity. The three (3) top counties of destination of minors issued travel clearance were the following; UAE with 385 minors while Singapore has 155 minors and Japan with 143 minors respectively, In addition to this there are 241 minors issued certificate of exemption .Thirty Four (52) minors are traveling with their parents, Eighty (80) holding valid pass such as dependent's/identification card Seventy Five (95) are holding valid permanent visa/immigrant visa and Ten (14) are holder of foreign passport.

Trafficked Person. There are a total of 79 (Male – 2/Female – 77) out of the 150 target or 53% victim survivors of trafficking served for the period January to December of 2020. Among these, forty three (43) are new (2 male, 41 female) and while thirty six are old cases (one male and 35 female). Ten (10) are children while 69 are adult. The fourteen rescued (14) foreign nationals are considered closed not rehabilitated since they were already released to their counsel through the order of Habeas Corpus and we have no update on their whereabouts. For the second quarter one (1) rescue operation was conducted in Angeles City involving three (3) children who were sexually exploited by their own mother to foreigners. These children were transfer to Haven for Girls at Magalang, Pampanga from PREDA Foundation for protective custody. These survivors were provided psychosocial interventions such as counseling, referral for legal assistance and livelihood assistance as part of aftercare program for those who were reintegrated to their families for the first semester while three (3) rescue operation during the second semester. This was done in coordination with RATTG/PNP WCPD and LGUs of San Ildefonso, Bulacan, Mabalacat City and City of San Fernando of Pampanga, respectively. Field Office has also reported the involvement of Destiny Filipinas in the rescue operation and reported to IACAT for registration and issuance of license. The law enforcement was also notified to be careful with the engagement of said agency. The amount of Five hundred Fifty thousand pesos (PhP550,000) was extended to 55 new survivors aside from counseling and referral to residential care facilities.

OFs and their Families (ISSO). A total of two hundred eighty five (Male- overseas Filipinos and their families were served from January to December 2020. These OFs were reintegrated to their respective families and provided psychosocial interventions such as referral for inclusion for the Social Amelioration Program (SAP), referral for Expanded Assistance to Individuals in Crisis Situation, and referral for livelihood assistance under the RRPTP and Sustainable Livelihood Program (SLP). At present, these OFs were also endorsed to the LGUs for further case management. The establishment of One Stop Shop at the Clark International Airport was done in the last Quarter due to lack of PPEs, only one (1) among the seven staff was deployed. Close coordination was done with the Department of Tourism.

COMPREHENSIVE PROGRAM FOR STREET CHILDREN AND FAMILIES

Despite the pandemic and suspension of face to face meetings and mass gatherings, the Comprehensive Program have overwhelmingly achieved the annual targets of clients served for both Street Children and Street Families (360 and 320 respectively). The Comprehensive program Staff have reformulated and revised the existing proposed funds and activities in order to adapt to the current situation experienced by the clients. Through the guidance of the Central Office, field office 3 has managed to proposed 3 projects responsive to the needs of the Compre Beneficiaries:

A. Targets vs Accomplishment on Output indicators:

Target Clients	No. of Target	No. of Target		No. of Served	%	Variance	Remarks
		Male	Female				
Street Children	360	294	200	494	137.22%	-134	Served Street Children through distribution of hygiene kits last October 2020 and Christmas Package last Dec. 2020
Street Family	120	83	64	147	122.5%	-27	Clients served by provision alternative source of income from cash for work project.

B. Financial Performance of Office/Program:

Program	Allocated Budget	Obligations	Disbursement	Obligations	Disbursement
Compre Program	1,802,463.50	1,791,142.45	1,791,142.45	99.37%	99.37%

1. **Distribution of Hygiene Kits for Street Children – 5LGUs, 266 Clients Served, P 304,929.10:** The Compre Program have proposed to distribute essential supplies for the use of the street children and their families to ensure that they are clean and safe not only from corona virus but also to everyday germs and diseases that they may obtain in their everyday.



Distribution of Hygiene Kits for street children @ Brgy. Cutud, City of San Fernando & Brgy. San Agustin, CSFP.

2. **Cash for Work for Street Family Heads – 4 LGUs, 147 Clients Served, P 293,600.00:** Due to the prolonged lockdown implemented, the most vulnerable people are those who depend on daily wage for their everyday survival, especially those who rely for their livelihood on the street, CFW aims to alleviate and provide alternate source of income for our clients by engaging with the Barangays in order to involve them in clean up drives that may prevent the spread of virus and give the beneficiaries extra source of income.



Visitation during the implementation of Cash for Work at LGUs Sto. Tomas and LGU Apalit last November and December respectively.

3. **Pamaskong Handog sa mga Batang Lansangan – 4 LGUs, 228 Clients Served P 194,388.00:** This project was proposed and implemented in lieu of the postponed annual “Pasko ng Batang Pinoy” due to the suspension of gatherings and face to face activities. Instead, the implementers will be distributing Christmas gift packs to each profiled street children per LGU while strictly observing health protocols. The children recipient not only

received a Christmas giftpack for their noche Buena but also got a hearty meal which was included in the provision of the activity.



With the overwhelming accomplishment of targets for Compre Program as well as almost 100% utilization rate of fund, the Social Technology Unit has proven to be adaptive to any given situation and challenges that has come in the Calendar Year 2020. Partnerships with LGUs are stronger and coordination has been proven more efficient despite the reduction of face to face consultation and provision technical assistance due to the pandemic.

With **PHP 1,553,863.50** remaining in the current funds of the Compre Program the STU FO III with the guidance of the Management, DC and Unit Head, have utilized 99.37% of the funds through the perseverance and collaborative effort of the office with the partner LGUs. Remaining funds under Subsidies (9,082.90) and Other Professional Services (2,238.15) total of **11,321.05** remains after obligation of salaries of staff until end of Dec. 31, 2020 and grants for the Compre program beneficiaries.

CENTERS AND RESIDENTIAL CARE FACILITIES

CENTERS/ INSTITUTIONS	Served Beneficiaries					Rehabilitated			
	TARGET	ACCOMP	VARIANCE		ASSESSMENT	TARGET	ACCOMPL	VARIANCE	ASSESSMENT
AMOR	120	122	2	1.67%	minor deviation	5%	7.37%	2.37%	minor deviation
RRCY	120	227	107	89.17%	major deviation	30%	83.25%	53.25%	major deviation
RHFG	70	107	37	52.86%	major deviation	30%	47.66%	17.66%	minor deviation
RSCC	120	99	-21	-17.50%	minor deviation	30%	44.44%	14.44%	minor deviation
THFW	60	56	-4	-6.67%	minor deviation	30%	76.78%	46.78%	major deviation
TLC	60	35	-25	-41.67%	major deviation	30%	48.57%	18.57%	minor deviation
HAVEN	80	78	-2	-2.50%	minor deviation	30%	74.36%	44.36%	major deviation
TOTAL	630	724	94	14.92%	minor deviation				

Based on the annual report for the CY 2020, target number of rehabilitated cases was fully achieved by the seven (7) centers. As to the number of client served, 724 (Male 408/Female-316) - clients are served over the 630 target clients. The financial accomplishment of the CRCFs as of December 21, 2020 is 90.07% on utilization rate.

Amidst the Covid-19 crisis, the RCFs were able to give the residents all the needed services in able for them to live in a comfortable life with a healthy environment. The expenditures and physical targets were not met as the outbreak has significantly affected the normal operations of the institution. Nevertheless, the priority of supporting, maintaining, and delivering of service to its

clients is still being given of highest importance. The staffs were also given with proper support as issues have risen and were given enough support to be fixed.

RECOMMENDATIONS

ISSUES/CONCERNS	RECOMMENDATIONS	
	For the Field Office	For the Central Office
Absence of Psychologist at the center	Include the Psychologist to the staffing structure of Tarlac Home for Women and Tarlac Lingap Center. Residents needing Psychological attention were referred to private Psychiatrist	Facilitate the creation of Psychologist position for Tarlac Home for Women and Tarlac Lingap Center
Additional Plantilla positions and hiring of Psychologist, Nurse, Utility, House parents, Occupational Therapist and Cook (AMOR Village)	Request for authority to hire of the said positions	Facilitate creation of additional positions for Psychologist, Nurse, Utility, House parents, Occupational Therapist and Cook.
Limited trainings with CPD points because of pandemic for the Social Workers	To provide trainings/webinars with CPD points for the Social Workers for continuing professional growth	Facilitate/tie-up to other non-government agencies with specialization/Institutional capacity to provide training for the Social Workers in our residential facilities

UNCONDITIONAL CASH TRANSFER

The DSWD Field Office III has an indicative target of 503,741 beneficiaries for CY 2020. Specifically; 287,455 Pantawid Pamilyang Pilipino Program (4Ps) including the Modified Conditional Cash Transfer (MCCT), 105,581 for the Social Pension (SocPen), and 110,705 for the Listahanan. For Pantawid beneficiaries, their cash grants were released through cash cards last December 9, 2020. For 4Ps program, the cash grants were credited to their cash cards last December 9, 2020. For SocPen and Listahanan, unpaid payout for CY 2018-2019 were facilitated last October-November 2020.

I. ASSESSMENT OF PHYSICAL AND FINANCIAL ACCOMPLISHMENTS

The FO3 reached 80.53% or **405,689** out of **503,741** target beneficiaries for CY 2020 payout. Specifically; for Pantawid program **100%** or **287,455** were paid through cash card out of **287,455** beneficiaries, for SocPen only **41.62%** or **43,944** were paid out of **105,581** beneficiaries, and for Listahanan **81.12%** or **71,832** out of **88,546** beneficiaries payroll generated versus the 110,705 target UCT Listahanan beneficiaries. The variances categorized into two (2) indicators: (a) beneficiaries for resolution due to possible

duplication and (b) special cases (i.e. Deceased, OFW, Separated, Imprisoned, gone missing, Unlocated).

A. Target versus Accomplishment on Outcome Indicators of Office/Program

2019 UCT Payout as of December 21, 2020

Outcome Indicator	Accomplishment	Target	Variance	Assessment
Organizational Outcome 2: Rights of the poor and the vulnerable sectors promoted and protected.	405,689	503,741	98,052	Minor Deviation

B. Targets versus Accomplishments on Output Indicators of Office/Program

Output Indicator	Accomplishment					Target	Variance	Assessment
	Q1	Q2	Q3	Q4	T			
Number of poor beneficiaries covered by Unconditional Cash Transfer (UCT) grants				405,689	405,689	503,741	98,052 80.53%	Minor Deviation

C. Financial Performance of Office/Program

Program/ Activity/Project	Allocated Budget	Obligations	Disbursement	Utilization Rate (%)	
				Obligations	Disbursement
Unconditional Cash Transfer (UCT)	1,813,467,600	0	1,460,480,400		80.53%

The number of target for UCT payout for this year was increased since UCT SocPen grants were released last October-November 2020. However, variances were also significantly increased due to the ongoing restriction being implemented relative to AITF protocol especially for senior citizens. Out of 105,581 UCT SocPen beneficiaries, only 43,944 were paid. For UCT Listahanan, per advised by the NPMO, cash grants for CY 2020 shall be credited to their cash card. Currently, on-going cash card generation is being done by the LBP Batasan. Similarly, cash grants for UCT 4Ps have been credited to their cash card last December 9, 2020.

RECOMMENDATIONS

ISSUES AND CONCERNS	RECOMENDATIONS	
	FOR THE FIELD OFFICE III	FOR THE CENTRAL OFFICE
UCT Listahanan included in 4Ps set 9 & 10	4Ps RPMO will certify the list	Replacement of beneficiaries
Unlocated	Consolidate the list of unlocated beneficiaries	
List of unpaid beneficiaries	To be consolidated by the UCT RPMO	Shall be credited to their cash card

ORGANIZATION OUTCOME 3 – IMMEDIATE RELIEF AND EARLY RECOVERY OF DISASTER VICTIMS/SURVIVORS ENSURED

ACTUAL ACCOMPLISHMENTS

OUTPUT INDICATORS	ACCOMPLISHMENTS					TARGETS	VARIANCE	ASSESSMENT
	Q1	Q2	Q3	Q4	T			
Number of poor households that received cash-for-work for CCAM (6 th wave)	-	-	-	20,413	-	34,533	-100%	Major Deviation
Number of LGUs provided with augmentation on disaster response services	13	80	63	90	156	-	-	Full Target Achieved
Number of internally displaced households provided with disaster response services	16,098	46,965	19,971	70,201	153,235	-	-	Full Target Achieved
Number of households with damaged houses provided with early recovery services	-	602	-	-	602	618	2.59%	Minor Deviation

DISASTER RELIEF AUGMENTATION TO LOCAL GOVERNMENT UNITS AND INTERNALLY DISPLACED HOUSEHOLDS:

The Department of Social Welfare and Development Field Office IIII, through its Organizational Outcomes 3 ensures the provision of immediate relief and early recovery of disaster victims/survivors. With this, one of the objectives of Disaster Response is to meet the basic subsistence needs of the affected population by providing them with relief assistance in the form of Food or Non-Food Items.

The most recent of disaster is the spread of Corona Virus 2019 (COVID-19) which claimed hundreds and thousands of lives and still counting today. The World Health Organization declared the outbreak pandemic on 11 March and has affected more than 188 countries and territories today.



In response to this the government issued a Memorandum regarding the implementation of Community Quarantine over the entire Luzon and Further Guidelines for the Management of the Coronavirus Disease 2019 (COVID-19) Situation. Due to the increasing number of affected families, several cities and municipalities in Central Luzon has declared localized community lockdown which has continuously resulted to job loss and impacted the socio-economic living of the affected families.



The Department of Social Welfare and Development Field Office III, in response to the ongoing localized community lockdown in some areas in Central Luzon, the Field Office has been providing various services to the affected families in the form of Food and Non-food Items to LGUs and NGAs. The Field Office was able to provide to Tornado affected families in some areas in Central Luzon.

As part of Disaster Response efforts field office III was able to provide 143,585 Family Food Packs to 70 LGUs as of November 17, 2020. Some families are also provided with non-food items such as Hygiene Kit, Sleeping Kit and Family Kit. Also, our disaster response operation was supported by different stakeholders such as the Office of Civil Defense, Philippines National Police, and the Armed Forces of the Philippines.

DISASTER RESPONSE AUGMENTATION ON CAMP MANAGEMENT FOR TAAL VICTIMS

Republic Act 10121 or otherwise as the Philippine Disaster Risk Reduction and Management Policy institutionalize the Department of Social Welfare and Development as Vice Chair for Response Cluster. With this, the Department is mandated in ensuring an effective and efficient Humanitarian Assistance during disaster incidents. Likewise, the Department is the Lead Agency in the provision of Food and Non-Food Items, Camp Coordination and Camp Management and Protection of the internally displaced persons.

On January 12, 2020, the Taal Volcano erupted displacing a total of 80,404 families equivalent to 314,530 individuals. Likewise, the provinces of Batangas, Quezon, Laguna and Cavite were reportedly affected. Alert status Red and Alert Level 4 was raised by the National Disaster Risk Reduction and Management Council in preparation for the hazardous explosion of the Taal Volcano.

To ensure achievement of the Department's agenda in providing a "Maagap at Mapagkalingang Serbisyo" to our fellow Filipino, the DSWD Field Office III formulated a specialized team to serve as augmentation to the disaster response operations in Region 4A. The team is composed of staff trained on Camp Coordination and Camp Management, Incident Command System and Mental Health and Psychosocial Support. Likewise, food/non-food items were provided as augmentation to the affected Region.

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RISK RESILIENCY PROGRAM FOR CLIMATE CHANGE ADAPTATION AND MITIGATION – DISASTER RISK REDUCTION (RRP CCAM-DRR):



RRP CCAM-DRR is formerly known as the CCAM Cluster covers programs, activities and projects on climate change adaptation and mitigation, disaster risks reduction and management including both climatic and non-climatic risks such as earthquakes and volcanic eruptions.

Its main goal is to strengthen the resiliency of both natural systems and the urban built environment as well as adaptive capacities of vulnerable groups and communities.

The Department of Social Welfare and Development Field Office III continuous to implement Social Protection Programs and Services to the families affected by the community quarantine due to the Emerging Infectious Disease known as Novel Corona Virus 2019 (COVID-19). As part of the Department's Response and Recovery Efforts, all LGUs were encouraged to prioritize the following projects and activities since most of the funds of LGUs were exhausted due to COVID response to wit;

Priority 1 – Hunger Mitigation and Food Security Projects such as Communal Gardening, Urban/Pocket Gardening, Fleet Farming, Usual Farming)

Priority 2 – Environment related projects (Reforestation and Tree Planting)

Priority 3 – Waste Management into Livelihood projects

Priority 4 – Eco- tourism projects (eco-trails, glamping)

Priority 5 – Disaster preparedness activities and mitigation projects (small scale infrastructure i.e. construction of drainage canal/ lining, slope protection, embankment, backfilling, and reforestation of water lines)

Priority 6 – (Least Priority) – Canal regular activities/ maintenance e.i.,Declogging, Desilting, and Digging of Canals.

For the 6th wave Implementation, the Field Office III has a **target of 34,533 beneficiaries amounting to PHP. 103,599,000.00**. This amount is allocated to 104 LGUs which are identified as economically and disaster vulnerable.

For the 6th wave implementation of RRP CCAM-DRR, Food Security and Hunger Mitigation are the top priority projects to help alleviate hunger and unemployment brought by the COVID-19 pandemic situations. The program not only created temporary employment to the beneficiaries but also helps in mitigating hunger by producing crops and fresh vegetables during this pandemic. Various vegetable crops such as eggplant, okra, kamatis, saluyot, sili, etc. were planted in the communal garden of LGUs. It improves food security and access to fresh and raw vegetables which in turn increases nutritious food intake of the community.

The benefits of communal gardening project extend beyond food security, the project promoted healthy body for it requires physical exercise in its preparation and maintenance. Likewise,

Communal gardening gave the participant the opportunity to go back to the traditional way of growing vegetables. Instead of using chemical, animal waste and composting were used to nourish the soil and plant which are both cost efficient and environmental friendly.





Likewise, fresh vegetables were provided to COVID-19 quarantine facility in the municipality. Vegetables harvested from the community garden are use in the feeding program of the barangay. The communal garden projects allow creation of social ties and builds a greater feeling of community and empowerment amidst the pandemic without violating health protocols and community guidelines.

It draws member of the community together and provided opportunity for its participants to learn from one another. It provided a place for people to practive team work and strengthens social relationship across barangay and other sectors.

For the last quarter of CY 2020, the Field Office total allocation for the 6th implementation of RRP CCAM DRR amounting to Php103, 599,000.00 or 34,533 beneficiaries were fully utilized. Out of this, Php 64,338,000.00 or 62.1% was disbursed to 21,446 beneficiaries; Php 1, 401,000.00 or 1.4% was unclaimed due to unavailability of beneficiaries during implementation/ pay-out and failure to implement the project in some barangays; meanwhile, Php 37,860,000.00 or 36.5% equivalent to 12,620 beneficiaries were obligated and subject

for disbursement to target LGUs by 1st Quarter of CY 2021 upon completion of their project implementation and submission of accomplishment report.

Statistical Summary

Province	Target	Actual Amount	Disbursed	%	Unclaim	%	Obligated (Accounts Payable)	%
Aurora	2,433	7,299,000.00	7,152,000.00	97.99%	147,000.00	2.01%		
Bataan	1,300	3,900,000	2,790,000.00	71.54%	210,000.00	5.38%	900,000.00	23.08%
Bulacan	8,050	24,150,000	8,742,000.00	36.20%	408,000.00	1.69%	15,000,000.00	62.11%
Nueva Ecija	12,000	36,000,000	21,558,000.00	59.88%	342,000.00	0.95%	14,100,000.00	39.17%
Pampanga	5,150	15,450,000	15,252,000.00	98.72%	138,000.00	0.89%	60,000.00	0.39%
Tarlac	3,900	11,700,000	7,833,000.00	66.95%	117,000.00	1.00%	3,750,000.00	32.05%
Zambales	1,700	5,100,000	1,011,000.00	19.82%	39,000.00	0.76%	4,050,000.00	79.41%
GRAND TOTAL	34,533	103,599,000	64,338,000	62.1%	1,401,000	1.4%	37,860,000	36.5%

Gapan City, Nueva Ecija communal garden located at Brgy. San Roque

EMERGENCY SHELTER ASSISTANCE (ESA) FOR THE VICTIMS OF DISASTER:

The Emergency Shelter Assistance Program aims to provide limited financial assistance to families with damaged houses brought by human-induced and natural disaster. The financial assistance is intended for the repair/rehabilitation of their damaged houses.

The assistance has two classifications Totally Damaged or Partially Damaged, with corresponding rate of assistance. Totally Damaged shall receive 30,000 pesos with component Cash for Work for 10 Days while for Partially Damaged houses shall receive the amount of 10,000 pesos with component Cash for Work for 5 Days.

The Field Office received an amount of Php6,567,000.00 additional funds and cash donations from People's Republic of China amounting to Php5,000,000.00 intended for the 6.1 magnitude earthquake victims. However, additional downloaded fund is requested for Change of Purpose to DRMB Central Office due to the changes in the target beneficiaries. The target beneficiaries decrease into the total amount of Php. 4,014,500.00, thus, the request for modification.



The payout for the P5,000,000.00 donation by the People Republic of China was distributed last December 03, 2020 at Floridablanca, Pampanga where most affected families of the earthquake resides. Out of 231 target beneficiaries, there are 216 were successfully paid for their grants. The remaining 15 beneficiaries was not able to claim their assistance due to non-appearance during

payout and during the given extension for the releasing of grants.

The Php6,567,000.00 fund was released last December 14, 2020 with a total of 164 (99 totally and 65 partially) target beneficiaries. The Field Office III was able to released 151 or 89.15% out of the total target. However, 13 (12 totally and 1 partially) or 10.15% remaining were unclaimed since their common law partners already received their assistance while the others did not appear during payout and to the given extension for the releasing of grants. All unclaimed assistance was subject for returned to Bureau of Treasury.

DISASTER RESPONSE AUGMENTATION TO LOCALLY STRANDED INDIVIDUALS

In support to the Hatid Tulong Initiative of the Office of the President, the Field Office III has provided augmentation assistance in the form of camp managers to lead in the Camp Coordination and Camp Management for the 107 Locally Stranded Individuals transferred in National Housing Authority Condominium Hills, San Manuel, City of San Jose Del Monte, Bulacan last July 25, 2020 up to August 24, 2020. The NHA units served as Temporary Shelter of the LSIs.

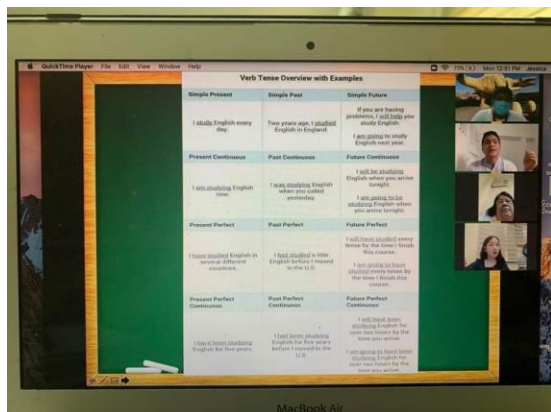


The Field Office III, in partnership with the Local Government Unity of San Jose Del Monte, Bulacan, National Housing Authority, Armed Forces of the Philippines and Presidential Management Staff worked together in the Camp Coordination and Camp Management of the LSIs.

The Field Office thru the help of DSWD Central Office has **provided 43 Family Food Packs, 101 Sleeping Kit, 99 Hygiene Kit and 156 Sanitary Kit** to the LSIs in NHA Condominium.

To ensure achievement of the Department's agenda in providing a "Maagap at Mapagkalingang Serbisyo" to our fellow Filipino, the DSWD Field Office III also provided Financial Assistance to 4 LSIs with medical needs, **each received Php. 2,000 for their medicines and laboratory expenses**. The Camp Managers also provides mental health support intervention to LSIs.

DISASTER RESPONSE TRAINING (TECHNICAL WRITING)



The activity was conducted last July 27 – 29, 2020 via zoom to avoid close contact due to COVID – 19. The participants were provided with the zoom ID to join the exclusive training. The participants of this training were 28 DRMD Staff including field workers.

The training aims to help the participants learn the optimal planning and writing process to convey a technical and complex information effectively. By learning how to write review and summarize information and recommendations into reports more efficiently.

QUICK RESPONSE OPERATION

Region III is one of the most disaster prone areas in the country. During the onset of disaster months, almost all the seven (7) provinces experienced flashflood, severe and massive floods



that often last for a month or so. Records shows that areas/barangays that do not normally experience flooding have suffered too much as a result of super typhoons, monsoon rains that resulted to prolonged flooding, landslide and flashfloods among others. In the last quarter of the year, the Philippines experienced La Nina season and was hit by several typhoons affecting families in the country, including the Central Luzon region. Typhoon “Quinta”, “Rolly” and “Ulysses” have brought massive flooding and a disruption on the functioning of the community.

The Department of Social Welfare and Development, as the Vice – Chairperson for Response, activated its Regional QRT, to monitor the weather disturbances and to continuously coordinate with the affected LGUs for the augmentation support them maybe needing.

The Field Office was able to provide the affected families with family food packs through Emergency Relief Assistance. A total of 835 Family Food Packs released to 3 LGUs affected by flooding; 1,100 FFPs released to 1 LGU affected by Typhoon “Quinta”; 10,646 FFPs to 12 LGUs affected by Typhoon “Rolly”; and 42,325 FFPs to 40 LGUs and 1 PGU affected by Typhoon “Ulysses”. Each FFP contains 6 kilograms of rice, 10 canned goods (type varies), 5 instant coffee mix and 5 powdered cereal drink (contents differ based on availability of goods).



For the immediate delivery of the augmentation support for the affected families of the Typhoons, the Field Office III partnered with PNP and AFP in the delivery of Family Food Packs and Non-food items to the in need families. This partnership has been a great help to the entire operation during the onslaught of typhoons especially with the presence of the pandemic.



ORGANIZATION OUTCOME 4 – CONTINUING COMPLIANCE OF SOCIAL WELFARE AND DEVELOPMENT (SWD) AGENCIES TO STANDARDS IN THE DELIVERY OF SOCIAL WELFARE SERVICES ENSURED

The Standards Section of DSWD Field Office III continuously exerting its efforts to execute its function as regulatory arm of DSWD through assessment of applications for registration, licensing of Social Welfare and Development Agencies; pre-assessment for accreditation of both public and private Social Welfare Agencies programs and services, Senior Citizen Centers, Social Worker Handling Court Related Cases; assessment of Pre-Marriage counselors, application for Public Solicitation and witnessing of counting of collected funds; endorsement of organizations' amended Article of Incorporation to Security and Exchange Commission; Civil Society Organizations (CSOs)-implementing and beneficiaries assessment and validation, validation of SWDAS with more than one region, provision of technical assistance and monitoring of SWDAS and CSOs.

Standard Setting and Compliance Monitoring

Standards Compliance	Target	Actual	Score
Registration	17	17	100%
Licensing	17	17	100%
SWA validation	ANA		
Pre-accreditation of SWA	2	1	50% (unable to conduct pre-assessment due to pandemic)
Pre-accreditation of SCC	2	1 (LGU-Bulacan)	50%
Pre-accreditation of SWMCC	5	4 applications	100%
PMC Accreditation	Annual		

Standards Compliance	Target	Actual	Score
CSO Beneficiary Accreditation	300	32 application from SLP received and reviewed	Limited number of applicant received. Accreditation has been pending due conflict on MC 17 and MC 22, waiting for the final advisory which will take effect
Assessed Public Solicitation applicant	ANA	5 applicants (2 issued certificate and 3 assessed /endorsed to SB)	100%
Monitoring of SWDAs	4	4	100%

The table shows that all deliverables of Standards Section for 2020 has been achieved except for SWMCC with 1 variance due to overlapping activities of LGU-Social Workers who intend to file their applications by 1st quarter of 2021. Applications for registration were reviewed and issued with certificates since there are only three (3) basic documents that the applicants had easily complied with. Accomplishment for the targeted licensing of SWA had reached 100% since applicants were allowed to send their documents online while assessment is done either online or actual visit subject to DOH protocol.

The four applicants for accreditation of SWMCC from RSCC had endorsed to SB and for schedule of assessment on the 1st quarter of 2021. The two (2) Social Workers from CSWDO of Cabanatuan City and MSWDO of Paniqui, Tarlac had signified interest to apply for accreditation of SWMCC by 1st quarter of 2021 as well.

The annual target of 16 for PMC accreditation is 100% accomplished since the PMC team of the concerned LGUs had complied with the requirements and were assessed during the 1st Semester period.

For DSWD-residential care facilities, AMOR Village, Tarlac Home for Women and Lingap Tarlac were constantly reminded and provided with technical assistance regarding their compliance on accreditation. AMOR Village was already endorsed to SB within the second semester while the RSCC undergone virtual assessment last December 17-18, 2020.

Moreover, there are no SWDAs which applied for accreditation of its programs and services for this period given the current COVID-19 pandemic.

The ABSNET meetings/activities based on calendar were canceled due to current pandemic. However, ABSNET have conducted its cluster activities like virtual meeting, Webinar and continuous provision of SWDAs services.

Good Practice of ABSNET Pampanga – Webinar where LGU Social Workers and SWDAs attended:

1. Collaborative Social Work and Best Practices in time of Crisis – ABSNET Pampanga as Resource Person

2. Eco Brick Training thru Online
3. Self-Care and Ethical Standards in the Social Work Practice
4. Understanding Personal Values : A Reflective Approval to your Psychological and Emotional Growth

The Standards Section continue its efforts to monitor SWDAs by coordinating the ABSNET clusters, sending them email and notices to determine their situation during the pandemic and theirs responses to prevent the spread of virus.

FINANCIAL ACCOMPLISHMENT:

Programs/Activities/Project	Adjusted Allotment	Utilization	Withdrawal for SAP	Modified	Balance	Utilization Rate
COS-Other Professional Services	273,948.00	244,395.13	45,658.00 (no updates)		29,552.87	89.21%
Training Expenses	600.00				600.00	0.00%
Travel Expenses	26,251.00	22,721.00	25,000.00	23,749.00	3,530.00	86.55%
Subsidies	262,500.00	262,500.00				100%
Semi-Expendable	45,817.50	37,125.00			8,692.50	81.03%

Table above illustrates the utilization based on the adjusted allotment after approved request for withdrawal and modification. Balance from other professional services amounting to P29,552.87 are savings from the salary of the COS-SWO I while travel expenses were not fully utilized since travels of staff were not related to standards section activities. Unutilized fund from semi-expendable is derived from savings after procurement. Overall, the standards section had reached the 94.78% utilization rate by end of December 2020.

- Amidst the pandemic, 2020 targets/deliverables of the Standards Section have been achieved except the Pre-Accreditation of SWMCC despite of continuous follow ups and technical assistance to facilitate submission of applications of the target LGU-Social Workers.
- The program fluency and organizational commitment of the Standard Section staff contributed on the fulfillment of its regulatory function in terms of monitoring and assessment of SWDAs through virtual/google meet. This new normal method of has brought another opportunity to explore and level up staff proficiency in the field of digital platform.
- Network building and collaboration among ABSNET members has been continuously growing through sustained communication and provision of technical assistance as needed. Hence, Standards Section 2020 performance has maintained its good/satisfactory rating despite of this challenging situation.

ORGANIZATION OUTCOME 5 – DELIVERY OF SOCIAL WELFARE AND DEVELOPMENT PROGRAM BY LOCAL GOVERNMENT UNITS THROUGH LOCAL SOCIAL WELFARE AND DEVELOPMENT OFFICES IMPROVED

This CY 2020 is the start of the implementation of the three (3) year TARA Plan of Field Office III which was crafted after the baseline assessment to seventy (70) LSWDOs conducted last July to September 2019. Relative to the Service Delivery and Competency Assessment result, Learning and Development Interventions were finalized as well as TARA agenda for the quarterly consultation with partner LSWDOs.

This year, the Capability Building Section was greatly affected by the outbreak of coronavirus/COVID-19. This unprecedented event caused numerous rescheduling and cancellation/postponement of trainings, thus paralyzing the activities of CBS for this year in compliance to the health and safety protocol. With the training fund allocated to cancelled activities, the CBS focused on the assessment of utilization and modification of funds to allocate the cancelled activities for the second quarter to mark as savings and additional funds for the SAP implementation. Thus, the section is maximizing its effort to look into distance learning for the conduct of cancelled activities and provide technical assistance to Local Social Welfare and Development Officers.

In addition, with the effective effort of CBS staff to perform its function to provide technical assistance and enhance the competencies of intermediaries and stakeholders, the section still manages to conduct several activities through blended learning. Hereunder are the activities conducted for this year.

HIGHLIGHTS OF 2020 ACCOMPLISHMENT

A. Target vs. Accomplishments on Output Indicators of Office/Program

Output	Accomplishments					Targets	Variance	Assessment
Indicators	Q1	Q2	Q3	Q4	Total			
5.1 Number of learning and development interventions provided to LGUs (through LSWDOs)	0	0	-	3	3	9		9 Target LDIs were cancelled but 3/3 targets for 4 th quarter were all accomplished
5.2 Percentage of LGUs provided with technical assistance	30% (41 LGUs)	100% (137 LGUs)	63% (87 LGUs)	100% (137 LGUs)		100%		Target Achieved
5.3 Percentage of LGUs provided with resource augmentation	-	-	5		5	5		Target Achieved

The gained knowledge from the attended GSUITE apps retooling was put into action by providing online TAs to LSWDOs. Despite mobility restrictions, target LGUs were still able to reach out.

Even though initial LDIs and TAs plans were not fully implemented, the Field Office still provided TAs by adapting to the current needs of the LGUs. Thus, 100% of LGUs were able to reach out.

In terms of financial accomplishment, TARA funds based on GAA and adjusted allocations is reported as of December 21, 2020. The continuing funds for Personnel Services are already 100% utilized where MOOE is at 92.26% with the savings from furniture and fixtures and RM Buildings. The savings incurred are based on actual cost of items and services procured. For the current PS, 90.83% is the utilization rate where object code Hazard Pay (Magna Carta for Public Social Workers) has the lowest utilization of 18.01%. For the MOOE Current Appropriation, 50.78% is total utilization where it can be increased up to 73.87% upon obligation of the earmarked object codes.

No assessment conducted for the second semester due to the COVID-19 pandemic. The assessment to remaining Local Government Units through the LSWDOs will be resumed in the following year.

1. **Learning and Development Intervention (LDI) on Learning Management and Development for Capability Building (CB) Focal Persons** - The 4-day training for CB focal persons aimed to demonstrate basic skills in managing and facilitating group processes and learning activities in their respective offices. The training was held last March 10-13, 2020 at Greenmanor Hotel, Lazatin Blvd. City of San Fernando, Pampanga and participated by selected 32 CB Focal persons of DSWD Field Office III.
2. **Establishment of the Regional Learning and Resource Center and Meeting Room for DSWD Field Office staff.**



The section conducted a benchmarking activity in the FO CAR RLRC last January 2020 to learn from its establishment and sustainability. From this, the plan of the section was affirmed and prepared a work plan to establish the RLRC. This is in line with the directives and thrust and priorities of the Department to create a learning environment, the establishment of the Regional Learning Resource Center (RLRC) in the field office occurred. The CBS successfully improved the existing office space and library to operationalize the RLRC. The CBS requested the modification of the 2019 continuing funds for the purchase of semi-expendable furniture and fixtures and the repair of the

To add on its functionality, the Field Office submitted a request for the creation of two (2) Project Development Officer positions who will act as the Information Technology Officer and Librarian.

5. Learning and Development Intervention on Psychosocial Support in Emergency Setting.



The one day

activity aimed at the frontline workers, the DSWD Field Office Staff and Local Social Welfare and Development Officers to cope better and remain productive in their daily routine during this COVID-19 crisis. This activity also aimed to equip the frontline workers in the effective and efficient handling of stress and their mental well-being. The activity is a face-to-face activity conducted per province to avoid the crossing of borders as per IATF guidelines.

This activity is truly a convergence from different Field Office's ODSUs since responders/facilitators came from the trained staff of Capability Building Section, Pantawid, DRMD, AICS, Community-Based Social Workers, ARRS and SFP.

6. Online LDI on Self-care and Ethical Standards in the Social Work Practice

The two-day online learning and development intervention with the theme ***“Promoting Social Work Principles and Standards to Enhance Human Relationships”*** was accredited with 8 CPD points. The activity aimed to provide an online learning and development intervention to promote the core values, principles, code of conduct and ethical standards to Social Worker (RSW) from Units, Social Welfare and Medical Setting and Agencies who acted as delivery of social services pandemic. It also serves course on self-care for the workers amidst the anxieties, temptations and during the pandemic. This activity is in partnership between DSWD Field Office III and PASWI Pampanga Chapter whereas content experts will come from these two organizations.



The last part of this activity was allotted to a breakout session wherein PASWI per Chapter conducted a meeting and planning.

7. Technical Sharing Session of Knowledge Management Focal Persons

As part of the creation of a learning environment in the Field Office, the CBS designated KM Focal Persons each office to help the section in ensuring that knowledge management is implemented by capturing, creating and sharing knowledge in the department and its

partner stakeholders and intermediaries. Thus a Technical Sharing Session was conducted last December 4, 2020 for KM focal person. The sharing session was just a brief introduction on what Knowledge Management is and how to prepare good practice documentation.

8. Technical Assistance and Resource Augmentation (TARA) Assessment and Planning with Community-Based Social Workers



The activity was conducted on Dec. 1-2, 2020 together with the Protective Services Division since the Community-Based Social Workers are one of the major T.A. providers to the Local Government Units.

This aims to assess the current TARA activities and to have a responsive plan for CY 2021. The SWOT and TOWS analysis were used as tools for assessment and planning. The reporting, monitoring and TA feedback were also discussed which leads to forming of uniform templates.

The Community-Based Social Workers per Province was provided with a TARA plan for CY 2021 for them to update the specific type of TA, dates and resources needed.

The activity was also participated by the RIACAT since addressing VAWC is one of the priorities for the upcoming year.

It is agreed that starting CY 2021, a TARA team semestral meeting/checkpoint will be conducted to strengthen TARA monitoring.

9. PaNata Ko sa Bayan Awards

The Policy and Plans Division assigned as on top Division on the submission of entries for PaNata Awards. The CBS conducted meetings with the ODSUs focal persons aiming to refresh everyone on the process of submission. The TARA Focal designated as the overall secretariat to ensure submission of entries on provided categories.



10. Capability building of Two Selected Local Government Units on Social Protection and Areas to Improved Based Service Delivery Capacity and Competency Assessment Result

The two LGUs, Municipality of Plaridel Bulacan and San Jose City, Nueva Ecija were selected based on contrasting basis. The former being level 3 or with Improved Service Delivery and the former is level 2 with one of the lowest index rate. This activity is based on the Human Development and Poverty Reduction Cabinet Cluster or HDPRC.

The Municipality of Plaridel conducted the training on ECCD New Standards in Alternative Venue on November 25-27, 2020. The activity also aim to strengthen mechanism to reach out PWD ECCD pupils since PWD is the sector needs improvement based on SDA.

San Jose City's supposed training is entitled Skills Enhancement on Program Management Focusing on Case Conference and Progress Reports and Social Technologies on Family and Community Welfare. After approval of proposal, the activity was not pushed through after new guidelines/protocol on COVID response implemented in the City.

SUPPORT TO OPERATIONS AND GENERAL SERVICES AND SUPPORT SERVICES

Support to Operations (STO) and General Administrative and Support Services (GASS) are the foundational components that are critical to the delivery of overall management support to the Department.

These include financial, administrative and organizational concerns of the agency.

Foundational Outcomes represent the improvements in the system and organization that will drive effective and efficient implementation of Social Welfare and Development programs of DSWD.

SUPPORT TO OPERATIONS

NATIONAL HOUSEHOLD TARGETING SYSTEM

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	Accomplishment
	Total	Total
National Household Targeting System for Poverty Reduction		
No. of Intermediaries with MOA or NDA on Data Sharing	7 Provinces; 97 LGUs; 3 NGAs	7 Provinces; 130 LGUs; 3 NGA
No. of requests for statistical data granted	ANA	<ul style="list-style-type: none"> •5 Internal Request (RD, ARDs, PDPS & DreamD) •1 NGS (DOLE)
No. of name-matching requests granted	ANA	<ul style="list-style-type: none"> •89 Request from SLP with 1,367 Names for matching was processed and endorsed. •Wait-listed beneficiaries of Social Amelioration Program (SAP) from 113 LGUs (482,668 names) •First tranche ESP/SAP, 130 LGUs with 3.6M names •2nd tranche ESP/SAP, 122 LGUs with 1.4M names

The ten (10) years existence of the Listahanan (NHTS-PR) spearheaded by the DSWD has gone a long way. A lot of innovation and improvement in its operations were introduced, some succeeded, and others need to revisit.

Compared to the previous round of assessment, the Listahanan 3 is considered the most challenging one due to the restricted timeline, health crisis brought about by Covid-19 pandemic and the natural calamities experienced i.e. Typhoon Rolly and Ulysses. However, these challenges were not a hindrance for the NHTS to perform with resilience, commitment and teamwork. In fact, a lot of innovation and good practices were developed which is worthy of recognition or replication for future project implementation, to wit;

- Utilizing the crafted General Intake Sheet (GIS) Forms while receiving of complaints during community desk schedule per barangay resulted to non-occurrence of lost, damaged and stolen laptop which is risky on the part of the Accountable Officer/s and the management; and
- Crafting of Monitoring Template for the BVT and LVC Organization and Orientation and Validation Monitoring Report (Community Desk) aided the NHTS to monitor the accomplishments of AS per B/LGUs and Provinces.
- Issuances of various Listahanan Memoranda to cascade NHTS instructions and directives to all Listahanan field/encoding staff relative to the project implementation
- Conduct of weekly meeting with the Area Coordinators to addressed all problems/issues encountered in the field and providing weekly updates for the NHTO and the DSWD MANCOM;
- Pilot testing of Exit Conference with LCEs and LGU Officials conducted for the Provinces of Tarlac & Pampanga on March 2 and 10, 2020;
- Assigning DPEO Provincial and District Monitors in-charged on provision of Technical Assistance and coordination with the LGUs; and
- Given the limitation of face-to-face interactions, the NHTS maximized the availability of IT such as email, FB Messenger group chat, google meeting and viber to cascade information, directives and instructions.
- Facilitation and enrolment of field workers to LBP Cash Card which made more convenient, cost effective and timely availability of their claims i.e. salaries, travel expenses and load allowances through an online banking;
- Approval of the crafted Regional Advisory No. 3 s. 2020 or Guidelines on the Payment of January-March Listahanan Salaries Amidst the ECQ in Central Luzon signed on March 18, 2020. The guideline's primary objectives are (1) provide the safest and most convenient way of releasing the salaries of Listahanan staff and minimize the exposure of DSWD Employees to threat of Covid-19, and (2) implement specific procedures to be undertaken for the availment of money remittance mode of payment. The implementation of salary pay-out through money transfer/digital pay-out became effective and ideal since field workers will not require travelling to DSWD Region III to claim their salaries;
- Continuous operation of the NHTS on a Skeleton Work Force Arrangement to facilitate the processing of claims of the L3 field staff i.e. salaries (53 AC, 249 AS and 1,303 EN) and 2019 TEV (424 Vouchers) amidst the Covid-19 Pandemic;
- Imposed strict compliance on the submission of pertinent documents, forms and claims of the field and encoding staff resulted to the timely receipt of salaries and TE claims; and
- Constant coordination and participation of NHTS during series of meeting with the HRMDD and FMD re: processing and releasing of Listahanan claims.
 - Facilitation of signing of 130 LGUs for Simplified MOA to access the Listahanan 2 database;
 - Initial critiquing and submission of the ISO documentation;

- Participation of NHTS Section Head during scheduled RFC Conference/Meeting conducted by the NHTO;
- Maximizing the usage of Listahanan FB page in information dissemination and participation of the NHTS Head during series of radio guesting and phone patch; and
- Referral to the Crisis Intervention Unit and LGU for the 20 field staff exposed to Covid-19 positive, one (1) confirmed Covid-19 positive, one (1) sustained accident, and one (1) hospitalized and operated.

RECOMMENDATIONS

ISSUES/CONCERNS	RECOMMENDATION	
	REGIONAL OFFICE	CENTRAL OFFICE
Short validity term of insurance of Listahanan Field Staff	Encourage individual enrolment for the field workers thru Philippine Red Cross	Explore better insurance services and its timely release to all Listahanan staff regionwide with 1 year validity
Numerous requirement for the Data Sharing and unavailability Privacy Manual in FO	<p>Crafted simplified NDA for sharing with the Office of Asec Noel Macalalad for their consideration.</p> <p>Provided input on the Data Privacy Manual and later replicate to come up with FO Privacy Manual.</p> <p>L3 Database to be shared by FO directly to LGUs who signify interest considering that the some PLGUs have reservation to share the database</p>	Simplified the data sharing for L2 and L3 to consider the emergency case such increasing number of Covid-19 to be shared with the LGUs i.e. ESP/SAP
Delayed deployment of Validation Encoding System and frequent experience system maintenance.	Constant follow up to the assigned NITO re: deployment of VES and report experience system maintenance.	Endorsement of Incident Report re: System Maintenance.

ISSUES/CONCERNS	RECOMMENDATION	
	REGIONAL OFFICE	CENTRAL OFFICE
Difficulty in accessing the online site for application of grievances.		The NHTO to constantly check the availability and easy access of the online site.

INFORMATION AND COMMUNICATION TECHNOLOGY MANAGEMENT

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	Accomplishment
	Total	Total
Number of computer networks maintained	3	4
<i>Total No.of Target Functional Information Systems</i>	1	1
<i>No. of Information Systems Deployed and Maintained</i>	1	1
<i>Total no.of Target Users</i>	29	29
<i>No. of Users Trained</i>	0	0
<i>No.of TA and Support Service Requests Acted Upon</i>	2000	2,000
<i>Total No.of TA and Support Service Requests REceived</i>	4776	4,776
Number of databases maintained	6	7
Number of functional websites developed and maintained	1	1

For the 1st quarter of 2020, one of the focus of ICTMS is the renewal of the additional CMT II and CMT I under Budget Treasury Management System (BTMS) since they are not funded by the ICTMS. To address this, some of the continuing funds for 2020 (except for the procurement of semi expendable equipment and RM- Other Structures which are priority of ICTMS to be delivered) were requested for modification to have funds for the renewal of said staff.

Some of the challenges encountered for 1st quarter 2020 is the establishment of ICT inventory, upgrading in the infrastructure of the Field Office, the development of requested information system, and provision of technical assistance due to lack of supplies. To address these concerns,

the Field Office already requested for technical assistance and it was scheduled for 2nd quarter of 2020 or once the Central Office is available.

The 1st semester of CY 2020, was a big challenge for ICTMS because of the COVID-19 pandemic. ICTMS was able to deliver its physical and financial target and continuously focus its operation in the delivery of prompt IT support services and effective resolutions to various ICT problems to support and ensure the smooth operation of the Field Office. In addition, ICTMS helped in the ESP-SAP implementation through the conduct of deduplication in collaboration with NHTS and UCT.

For 3rd quarter 2020, the funds utilization of ICTMS is catching up with the required fund utilization per quarter due to the awarded projects and modification of funds are approved. Also, modification of funds is requested to meet the required fund utilization at the end of the year.

For 4th quarter 2020, the total fund utilization and disbursement of ICTMS is 64.55%. The obligation for the remaining procurement of Semi Expendable ICT Equipment has been submitted to Budget Section.

For the performance indicators, majority of the target were achieved and some have minor deviation. Training of users on ICT Applications, Tools and Products were deferred due to COVID-19 pandemic. While, for the financial accomplishment is catching up and modification of funds are requested to fully utilize the funds at the end of the year.

For the implementation of SAP, ICTMS was able to run the deduplication process to the 1,455,554 1st tranche served, 487,484 Waitlisted, 32,903 additional waitlisted and 180,034 additional beneficiaries under Bayanihan Act 2.

SOCIAL TECHNOLOGY

SOCIAL MARKETING OF COMPLETED SOCIAL TECHNOLOGIES



In compliance to the Performance Government System, the Social Technology Unit has conducted 2 social marketing activities to promote completed social technologies for the 1st quarter of 2020. One of the PGS targets is Cabanatuan City, Nueva Ecija where we conducted meeting on February 27, 2020 together with Ms. Marilyn Moral and Mr. Jayson Oabel from the Social Technology Bureau. The brief orientation was attended by Hon. Myca Elizabeth Vergara, City Mayor of Cabanatuan City, LSWDO Ms. Helen Bagasao and ten

(10) CSWDO Senior Staff wherein six (6) social technologies were discussed such as Yakap Bayan Reintegration Program, Home Care Support Services for Senior Citizens, CareABLE, Bukload Paglaom para sa CICL, Intergenerational Program for Children and Older Persons and Family Drug Abuse Prevention Program (FDAPP).



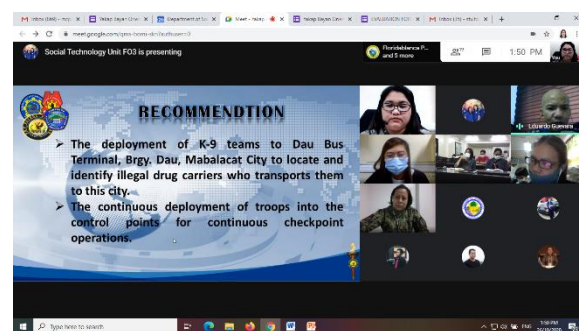
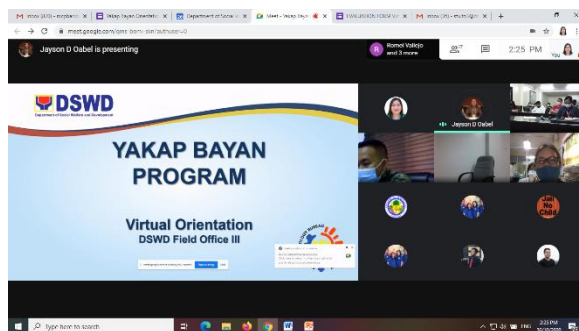
persons with disability.

The activity has been successful that LGU Cabanatuan City was able to identify social technologies that can help them address their social problems and needs. LSWDO expressed their interest to replicate four social technology programs to combat the war against drugs, provide alternative care for the older persons, improve their case management on children in conflict with the law and provide better access to programs and services for the

Another social marketing activity was conducted during the Technical Assistance Resource Augmentation (TARA) Meeting in Bulacan Province on March 12, 2020 at The Greenery, Baliuag, Bulacan attended by twenty-four (24) LGUs including the PSWDO Bulacan. Mr. Jayson Oabel of the Social Technology Bureau and Ms. Ma. Corazon Banda of the Social Technology Unit served as the Resource Persons wherein they provided brief orientation on four (4) social technologies such as Yakap Bayan Reintegration Program, Home Care Support Services for Senior Citizens, CareABLE, and Bukload Paglaom para sa CICL. Advocacy materials like STB Briefers that contains all completed social technologies and STB eco bags. Out of the 24 LGUs who attended the activity, 21 of them signified their interest to replicate various completed social technologies.



Despite the most dangerous challenge we faced in our lifetime due to COVID19 pandemic that requires a response, still the Social Technology Unit has successfully achieved its target with the help of modern technology. Social marketing activities were done thru virtual discussions and gratefully done thru face to face gatherings in some provinces of the region and strictly following the guidelines implemented by the Inter-agency Task Force (IATF).



An online orientation about Yakap Bayan Program was conducted with the technical assistance provided by the STB through Mr. Jayson D. Oable on the 26th day of October 2020. The orientation was attended by the LADAC members of the three (3) LGUs (Floridablanca, Mabalacat and Cabanatuan City) and one (1) Provincial Social Welfare and Development Office (PSWDO Nueva Ecija) particularly the P/C/MSWDO, C/MHO, C/MDRRMO, PNP, and their

partner Civil Society Organization. Currently, we have partnered with Mabalacat City and Floridablanca, Pampanga who replicated reintegration program for their drug surrenderees.



On October 6, 2020 when the STU Head and PDO II together with the PPD-OIC Chief was invited in the committee hearing of the Mabalacat City on Yakap Bayan Program. The meeting presided by the Hon. Councilor Ms. Krizzanel C. Garbo on behalf of the Hon. Vice Mayor Gerald Guttrie P. Aquino at the City Hall of Mabalacat City.

SOCIAL MARKETING

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	Accomplishment	Variance
	Total	Total	
Number of social marketing			
a. Information caravans	2	8	6
b. Issuance of press releases	48	96	48
c. Communication campaigns	5	10	5
Number of IEC materials	37	361	324

Based on the figures presented above, SMU has exceeded all of its targets for all indicators. Contributory to these accomplishments is the development and production of materials related to the agency's COVID-19 response, particularly on the Emergency Subsidy Program.

In the 4th quarter, the Field Office also conducted its Knowledge, Awareness, and Practice Study for 2020. The Field Office has interviewed 70 respondents consisting of 35 beneficiaries and 35 non-beneficiaries. Results and data generated from the survey are yet to be endorsed by the Social Marketing Service, hence, the non-availability of data for accomplishments in the first indicator.

As part of the new normal strategies of the Field Office, eight (8) Information Caravans were conducted on-air through local radio stations to ensure that the general public is informed of the programs and services of the Department despite the existing quarantine restrictions. Contributory to these accomplishments is the close coordination of the Social Marketing Unit with its media partners and the Philippine Information Agency (PIA).

The Field Office also conducted ten (10) communication campaigns during the year. These campaigns include: 28th National Children's Month, Mapagkalingang Hustisya, Ugaliin at Pagtibayin!, End VAW (18-Day Campaign to End Violence Against Women (VAW), Be RicePossible, Lihang Hiraya, Solo Parents, Filipino Family Week, Devolution, and DSWD Centers and Institutions.

With the continuous posting of relevant information and updates on DSWD programs and services on the Field Office's official social media accounts, the Field Office was able to garner an average engagement rate of 22.87% for the 4th quarter of 2020.

Due to the current pandemic situation, all efforts of the unit for the majority of the year have been focused on responding to the concerns related to the Emergency Subsidy Program and ensuring that the core messages of the Department with regards to its COVID-19 responses are properly relayed to the public.

RECOMMENDATIONS

ISSUES / CONCERNS	RECOMMENDATIONS	
	For the Field Office	For the Central Office
Lack of workforce	Request other offices to provide additional staff who shall be designated as information officers.	Lobby with the management, DBM & CSC to provide additional IO positions to FOs
Not enough equipment	Use personal equipment / other unit's/office's equipment	Provide budget for the purchase of equipment
Suspension of regular operations due to the pandemic	Shift focus from regular operations to the current situation	Continuous provision of guidance to Field Offices as to recalibration of targets/directions.

INTERNAL AUDIT

The DSWD Internal Audit Charter 2019 (1st Edition) signed by Secretary Rolando Joselito D. Bautista states "With the approval and adoption of the Internal Auditing Standard for the Philippine Public Sector (IAS-PPS) under COA Resolution No. 2018-007 dated February 01, 2018 and issuance of COA Circular No. 2018-003 dated November 21, 2018 prescribing the use of the IAS-PPS, the IAS deemed it appropriate to craft the Internal Audit Charter (IAC) to conform with the requirements of the Standards".

Highlights of Accomplishments:

- Consolidated the iCOrE for the 4th Quarter 2019, 1st, 2nd and 3rd Quarter CY 2020 of the eight (8) critical systems and submitted this to the IMC-CO last January 24, 2020, June 16, 2020 and September 22, 2020, respectively
- Submitted the Agency Action Plan and Status of Implementation (AAPSI) and Status of Implementation of Prior Years Audit Recommendations (SIPYAR) last July 28, 2020 and September 10, 2020 and December 7, 2020
- Acted as Focal Person re: IAS' Operations Audit on the 1st Tranche SAP Implementation from October 20 to December, 2020 particularly on the submission of required documents, consolidation of Internal Control Checklists (ICC) and Interview Note Sheets (INS), made preparations for the Open and Exit Conferences of the IAS likewise the orientation of CSWDOs about the audit and ensured prompt action to IAS concerns regarding the audit
- Submitted List of Cases to the Legal Service last September 16, 2020 in compliance to memo from Atty. Sittie Raifah M. Pamaloy-Hassan dated September 9, 2020
- Facilitated/made preparations for the conduct of the Exit Conference of the Resident Auditor on the CY 2019 Summary of Audit Observations and Recommendations (SAOR) last March 9, 2020 and submitted the minutes of the conference likewise the Entrance Conference last September 17, 2020

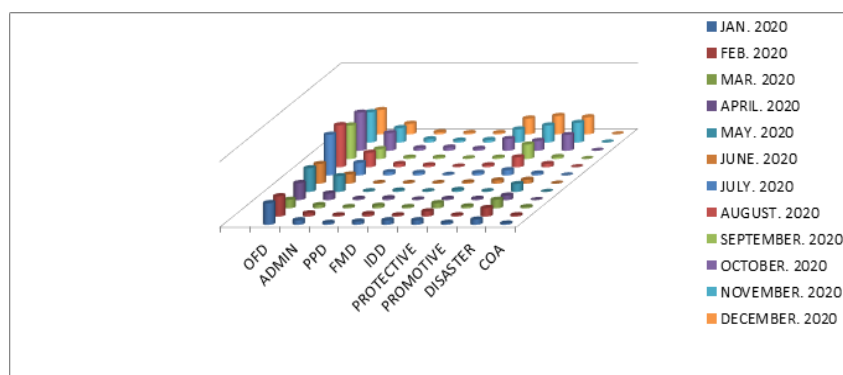
- Prepared minutes of the TWG on AOM/NS/ND and CAAR meetings re: 2020 Audit Observation Memoranda last February 4, 14 and 27, 2020 with corresponding minutes of the meetings likewise the meeting on CY 2020 AOM last August 11, 2020 with Status of Implementation (SOA)
- Made the following actions re: Denied Consolidated Appeal on ND No.16-01-101 (15)
 - Prepared pertinent documents re: Denied Consolidated Appeal for use during the consultation with Legal Service
 - Prepared all necessary documents as attachments to the Consolidated Petition for Review filed at the COA Proper last March 10, 2020 and submission to the COA Regional Office last March 9, 2020
- Updated the List of Active Cases of RAGAC regularly, made necessary actions on active RAGAC cases and coordinated with Atty. Manuel R. Rosapapan, Jr., Retainer Lawyer, whenever necessary

GENERAL ADMINISTRATIVE AND SUPPORT SERVICES (GASS)

The Administrative Division is responsible for providing, maintaining and managing logistical requirements to support the Department in the attainment of its mission and vision. It is primarily responsible for the maintenance of assets/facilities, operations of transportation and sustenance of vehicle's roadworthiness, supervision of janitorial, security and communication services, records management and property and infrastructure maintenance.

To ensure that appropriate management systems and procedures are in place for economical, efficient and effective administrative service, specific responsibilities are apportioned to its four (4) sections i.e., General Services, Procurement Services, Property Assets, and Supply and the Records and Archives Management.

General Services



During the 1st semester of CY 2020, the number of trips requested are in normal average, whereas in 2nd Semester are already increasing due to numerous numbers of requested from different sections/unit. This is because of the simultaneous payouts of ESP – SAP, SLP LAG Payouts, AICS Payout, Disaster and SOCPEN Payouts conducted by the agency As the Department continues in providing social services to its clients and beneficiaries, the

General Services Section aims to provide a vehicle requested from different sections as they extend their services outside the agency reaching each beneficiaries homes to provide services despite the pandemic we are facing today. This is the reason why trips in the 2nd Semester CY 2020 continue to increase as shown on the table. Also, in the 2nd Semester, the General Services Section negotiated with the Center Head of RRCY to borrow one of their vehicles since the Department has a limited number of RP vehicles. Furthermore, this 4th quarter, vehicle rental is now available. Because of this, all requested trips from different sections/programs including different payouts are well accommodated and well taken care of.

GENERAL UPKEEP AND HOUSEKEEPING

Launching of Brigada Opisina and 5S Orientation

The launching of Brigada Opisina with it's the "Sama-sama Tayo Para sa Opisinang Maayos, Malinis at Ligas" was conducted last January 03, 2020 at the Regional Office III, Department of Social Welfare and Development. One of the directives of the Department is the ISO Certified June 2020. The Brigada Opisina is one of the tools in order to help in achieving the target of becoming a ISO Certified. In addition, this will help all employees to maintain a healthy, clean and safety working environment which can also have a good impact in performing their job duties and responsibilities. All personnel and staff are encouraged to attend and participate in the orientation on 5S Implementation which happened also the same day. The registration started at 8:00am at the DSWD Covered Court. The orientation started at 9:00am. Opening remarks headed by the Regional Director Marites M. Maristela, CESO III. The 5S Implementation was discussed by Ms. Ms. Ma. Rica Fe Garcia of the Department of Trade and Industries (DTI) as she discussed the Basic 5S of Good Housekeeping.

Japanese	English	Filipino
SEIRI	Sort (Remove unnecessary items)	Suriin / Salain
SEITON	Systematize (Proper arrangement)	Salansanin nang maayos
SEISO	Sanitize (Clean)	Sinupin
SEIKETSU	Standardize (Maintain good practices)	Standard ay sundin at pataasin
SHITSUKE	Self-discipline	Sariling kusa

Disinfection of Offices including DPEOs

During the 3rd Quarter CY 2020, the General Services Section conducted a Major Disinfection Activity in Regional Office (Main Building and Extension Building) and DPEO Pampanga including DPEO Bulacan. As today, we are in the midst of pandemic, the DSWD Field Office III thru the General Services Section coordinated with the Armed Forces of the Philippines to conduct disinfection activity last August 16, 2020 and August 25, 2020 for DSWD Regional Office and DPEO Pampanga respectively. The GSS came up with the idea knowing it is a need so the department conducted its major disinfection activity.

As the agency aims in providing social welfare services, the department also wants its employee, visitors and clients safe from the virus we are facing today. To provide a safe and healthy working environment, a disinfection activity was conducted to prevent its staff and clientele from preventing the viruses. The disinfection activity for the remaining six (6) DSWD Provincial Extension offices is already schedule and will be conducted this coming 4th quarter of CY 2020.

The General Services Section together with the Human Resources Development Management Division also provides Covid -19 Kits to its employees as well as utility workers and security guards. To protect them from the virus, the agency also implements Skeletal Workforce as part of the Bayanihan Heal as One Act of 2020. Furthermore, the GSS ensure daily disinfection activity of utility workers to offices and equipment's especially to frequently touched surfaces and objects from time to time, to keep everyone safe from the virus.



Disinfection Activity held last August 16, 2020 at the Regional Office III together with the Armed Forces of the Philippines (AFP) Disinfection Team

To reduce the transmission of CoVid – 19, personal hygiene in the workplace e.g., regular handwashing with soap and water for at least 20 seconds and/or use of alcohol or alcohol – based disinfectants and sanitizers is also implemented. The General Services Section installed handwashing/disinfecting area before entering the office premises. Also, the section ensures availability of water, hand soap. Moreover, footbaths or disinfecting mats are placed in all entrances with solution. All washrooms and toilets are ensured that they have clean water and liquid soap.

Records and Archives Management Section

This report highlights the undertakings of the Records and Archives Management Section for the period January 1 to December 15, 2020 as they ensure efficient, economical and effective general support services relating to record administration, management and maintenance.

a. Targets vs. Accomplishments on Outcome Indicators

OUTCOME INDICATORS	ACCOMPLISHMENTS	TARGETS	VARIANCE	ASSESSMENT
Number of records digitized	100%	100%	-	-
Number of records disposed	0%	100%	-	-

Note: Targets are set to be achieved by 4th quarter of CY 2020 for the number of records disposed indicator

Last March 20, 2020, the digitization project was suspended indefinitely due to the current COVID-19 pandemic situation. However, said suspension was lifted effective June 1, 2020 pursuant to the recent pronouncement issued by the Office of the President relative to “General Community Quarantine” due to COVID-19 outbreak and the corresponding more relaxed precautionary measures to be undertaken. Last September 2020, as per initial assessment and inspection, the digitization of documents per se is 100% completed however, the program or software, which is one of the required deliverables from the service provider still needs enhancement and further improvement. As per written recommendation of the ICT and the BAC-TWG on Information Technology, the processing of final payment was put on hold. To date, the said service provider is now deemed compliant with the terms of reference and specifications as required by our agency, hence, the final payment of services was already processed and received by Outsourced Urban Planner and Management Consultancy Services last November 26, 2020. The realization of the conduct of actual disposal, on the other hand, profoundly relies on the assessment result and available schedule of the National Archives of the Philippines. However, as per phone conversation today, September 22, 2020, with one of NAP’s Records Management Analyst, the conduct of actual disposal this year is postponed until further notice.

Property Assets, and Supply Section

Regional Physical Count of PPEs and Semi-Expendable Properties

The actual conduct of the physical inventory count of Property, Plant and Equipment and semi-Expendable properties as of December CY 2020 from the different Accountable Offices of the region was ended last November 14, 2020, though had a second round of schedule to the DPEOs due to several items remained unverified

This early conduct of the activity is to have an ample time for the reconciliation of Accounting and the Property, Asset and Supply Sections prior to the finalization and submission of the said report.

Pre- Disposal Activities of Unserviceable properties for CY 2020.

After the completion of the ocular inspection of unserviceable properties conducted by the members of the RPDAC, TWGs, the pre-disposal activities shall be undertaken prior to the actual conduct of disposal.

- Conduct of Ocular Inspection - The ocular inspection was completed on June 1, 2020 conducted by the Regional Property Disposal and Awards Committee (RPDAC), TWGs and witness by a COA authorized representative. All properties for disposal from the DPEOs and Centers/Institutions except those from Amor Village were already collected and these items are available at the DSWD FO III Covered Court. MEANWHILE, FOR the unserviceable vehicles for disposal from the four (4) centers/INSTITUTIONS, I.E. RSCC, RHFG, THFG and Amor Village, the prospective bidders may opt to inspect the items directly to the centers/institutions.
- Submission of the Inspection and Inventory of the Unserviceable Property (IIRUP) Reports (PPEs and Semi-Expendable Properties) - To date, the two (2) reports, (PPEs and Semi-Expendable Properties) were being prepared, together with the individual Subsidiary Ledgers (SLs) and photo documentations of each properties prior to submission to the Office of the Resident Auditor on or before June 30, 2020.
- Preparation of Appraisal Report (Appraisal/Valuation) - The RPDAC Secretariat started to obtain three (3) canvass as reference in setting the minimum appraisal value and present this to the RPDAC and TWGs.
- Meeting of the RPDAC and TWGs for the deliberation on the appropriate Appraised Value. The computed total appraised value to be presented to the RPDAC and TWGs during the meeting to be set on or before the first week of July upon completion of the canvass and the computation of appraised value. This will serve as a reference to set the minimum lot bid price to be indicated in the Invitation to Bid. The RPDAC shall also determine the minimum value depending on how the property shall be sold i. e. lot or by all lots.

Utilization of Property, Records and Equipment Information Management System (PREMIS)

Since the utilization of PREMIS is included in the DSWD Performance Contract for CY 2020, the encoding/data base of the needed information through excel files, i.e. names of all accountable officers, current place of assignments, positions, and all properties (PPEs and semi-expendable properties) and their complete specifications. The submission of this report/data to the DSWD Central Office is March 30, 2020 for migration to the Property, Records and Equipment Information Management System (PREMIS) of which the Property, Asset and Supply Section (PASS) was able to accomplished.

PROCUREMENT SERVICES

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets	ACCOMPLISHMENT
	Total	Total
Procurement Services		
Percentage of procurement projects completed in accordance with applicable rules and regulations	86%	85.8975%
Total No. of PR Received		241
No. of PR Processes Awarded and Contracted on Time		207
Percentage compliance with reportorial requirements from oversight agencies	100%	100.00%
Total No. of Reports Required by Oversight Agencies		4
No. of Reports Required by Oversight Agencies		4

Since the issuance of DSWD MC 1 and 6 Series 2012, and the recently issued AO 01 s.2019, the Procurement Unit/Section has been continuously undergoing systems enhancement by reviewing its business processes to improve systems and procedures. To duly adapt to the various changes brought about by the full implementation of R.A. 9184 and its IRR, the section **adopted the setting of Central Office**

with regards to their Organizational Chart. The workforce is now divided under the following units;

- **Procurement Planning and Management Unit (PPMU)**
- **Contract Management Unit (CMU)**
- **Bids and Awards Committee Secretariat (BAC-Sec)**

To be precise, the PPMU and CMU has their own Team Leader which directly communicates all undertakings/activities to the Procurement Head. Under said units, is the pool of existing staff with their new assigned functions, properly distributed and re-shuffled to further capacitate them in all the fields of Procurement. However, the BAC Sec is still under the wing of our OIC-DC since he is the current appointed BAC Sec Head.

Furthermore, despite the setback of having no Contractual or Permanent positions for the procurement workforce, the following are the **Innovations of the Section**, to wit;

- **Automated Purchase Request form** - the Procurement Section in coordination with the staff from office of the OIC-DC at the Administrative Division installed a system – the Automated Purchase Request form - to facilitate the easy consolidation of all purchase request submitted by the end users to lighten the burden and not need an additional manpower.
- **Inventory Based Procurement** – in connection with the adoption of a **Perpetual Inventory System** of PASS, Inventory Based Procurement was also duly implemented to conform with COA Circular 2012-003 Section 33 – **“Prevention of Irregular, Unnecesary, Excessive, Extravagant and Unconscionable use of funds or property; power to disallow such expenditures” (IUEEU)**. This structure relies on the submission of a duly approved **Inventory Report** (for consumables) or **Replacement Plan** (for Semi-Ex Equipment) which must be true, accurate and reliable as it will serve as the justification why the need for purchase is apparent. Procurement is now based primarily on a **“Needs Analysis basis”** and not on a **“Want Aspect”**. It also heavily contradicts with our previous scheme of focusing solely on the ‘Utilization of Funds’ and not with our actual necessities.
- **Market Study/Feasibility Study of E.U.s’** – prior crafting their proposals and PRs, the End-user unit are required to conduct a Market Research/Feasibility Study regarding the items/materials/services they are trying to request for procurement. This is mainly

done to determine the prevailing market price of the latter as basis for the ABC to justifiably defend its costing. Market/Feasibility Study is also done to benchmark applications in the existing market with regards to the Technical Specifications & Scope of Work.

- **Revised RFQ/Annex A and B Forms** – in order to explicitly express in detail the Terms and Conditions to prospective bidders, the section revised the Request For Quotation Form (RFQ), Annex A forms, with the primary aim of clearly conveying the requirements/requisites of every procurement modality. Additionally, the newly introduced Annex B Form or 'Technical Specifications Form' was crafted so as to duly determine the compliance of the prospective bidder under each individual item/parameter of the request. Again, this is to fittingly decide which bidder is acquiescent with our request.
- **Revised RSO of BAC TWGs** – the Section amended the list of identified BAC TWGs to further broaden the pool of assessors of the BAC. The TWGs support functions, in addition to their inherent functions are the following;
 - Review of the Technical Specifications, Scope of Work and Terms of Reference;
 - Review of Bidding Documents;
 - Short listing of Consultants;
 - Eligibility Screening;
 - Evaluation of Bids;
 - Post-Qualification; and
 - Resolution of Request for Reconsideration
- **Evaluation Reports of Bid Offers** – in connection with the Revised BAC TWGs, the Evaluation Reports are obtained from them at any stage of the Bidding Process stated above, whenever the BAC requires such. Under Negotiated Modality, Eval Reports are to be provided to the BAC primarily prior approval of the Abstract Of Quotation (AOQ) to assist the BAC in the decision of award.
- **Invitation of Prospective Bidders** – to ensure competitiveness and fairness of public procurement, the Procurement Section, in close coordination with the BAC Sec, invites a **wide roster of prospective bidders** that are allowed to partake in every procurement opportunity (based primarily from their Mayor's Permit and BIR COR), particularly through e-mail followed by telephone conversation. This is being implemented regardless of procurement modality, but mainly through bidding.
- **Receipt of ALL BIDS** – all quotations/bids from prospective bidders, particularly those that are invited to participate by the section, are to send their offers to the official e-mail address of the BAC-Sec (be it through mail or e-mail), as per what it duly stated on the **Revised RFQ and on the instructions enclosed on the e-mail**. Subsequently, all bidders who fail to comply with this requirement will be considered disqualified. This is being done to guarantee accountability and lawfulness of public procurement - to predominantly prevent situations that defeat competition, minimize the risks of conflicts of interests and exercise better control over compliance with RA. 9184 provisions on procurement procedures.

However, it is still unfortunate that despite the continually increasing procurement transactions, the gap continuous to exists and widen. More responsibilities set in and the accountability increases, but its pool of staff remains underrated. Through the years, procurement is one area in the support services that has been left behind in terms of organizational development despite its very critical role in delivering the needs of its stakeholders in the area of goods, services, infrastructure projects, and consulting services.

This situation gives more reason to move towards the professionalization of its staff by scrapping most of the clerical/non-professional positions and increase the number of professional staff with technical or supervisory functions.

RECOMMENDATIONS

ISSUES/CONCERNS	RECOMMENDATION	
	For the Field Office	For the Central Office
Unavailability of Legal Office	If approved, the Legal Office/Section must determine a focal person to assist/address all issues which may arise from the section i.e. Bidding Protests etc.	For Central Office to provide FO's enough budget to hire various personnel with law background.
Short notice download of funds for the conduct of C.O-Initiated activities which results to failed biddings and frequent movement of dates	n/a	For CO to practice a two (2) month advance notification to FO's prior the conduct of their trainings to provide lead time for procurement.

FINANCIAL MANAGEMENT DIVISION

Manifested in this report are the efforts and successes of everyone in FMD as of December 31, 2020, though there were issues and problems encountered, this report has enumerated how this became the tool for success. The progress has been attributed to the new strategies implemented and adoption of innovations and best practices. All the challenges and excitement in the previous year brought significant impact in the results of the 2020 Annual Accomplishment Report.

I. PHYSICAL AND FINANCIAL ACCOMPLISHMENTS

A. Percentage of Budget Utilized

The Regional office aims to utilize 100% of its funds in its Office Performance Contract this 2020. Best efforts were exerted to utilize 100% of its funds. Whereas, for continuing appropriations, said funds should be fully utilized initially by June 30, 2020, however, due to COVID-19 pandemic it was allowed to be extended on September 30, 2020 and extended again until December 29, 2020 as per directive from the Central Office approved by Cluster Head.

DSWD FIELD OFFICE III SUMMARY OF UTILIZATION (Over-all)				
DIRECT RELEASES				
CLASS	ALLOTMENT/ APPROPRIATION	OBLIGATIONS INCURRED	BALANCE	%
PS	124,087,417.92	119,422,106.59	4,665,311.33	96.24%
MOOE	958,341,619.81	933,121,488.79	25,220,131.02	97.37%
TOTAL DR	1,082,429,037.73	1,052,543,595.38	29,885,442.35	97.24%
CENTRALLY MANAGED FUNDS				
CLASS	ALLOTMENT/ OBLIGATIONAL AUTHORITY	OBLIGATIONS INCURRED	BALANCE	%
PS	301,074,483.39	299,757,233.39	1,317,250.00	99.56%
MOOE	13,108,411,483.66	13,020,446,843.48	87,964,640.18	99.33%
CO	736,317.00	652,458.40	83,858.60	88.61%
TOTAL CMF	13,410,222,284.05	13,320,856,535.27	89,365,748.78	99.33%
GRAND TOTAL	14,492,651,321.78	14,373,400,130.65	119,251,191.13	99.18%

As of this report, the Region has utilized 99.18% vs the total appropriation/allotment received.

Under continuing appropriation the utilization rate of 97.53 % and 89.73 % for RO and CO continuing appropriation, respectively were generated. P/A/Ps with balances were guided to fully utilize the funds, however, the pandemic situation has an impact to the activities per programs which required us to modify the funds for the preventive measures of pandemic situation and still there are unutilized funds due to delay in the approval of continuing work and financial plan and approval of some request for modification of funds under the continuing funds.

RO Continuing Funds				
P/A/Ps	ADJUSTED ALLOTMENT	OBLIGATIONS	BALANCE	UTILIZATION RATE
Centers	14,788,037.67	14,779,594.44	8,443.23	99.94%
GASS	1,473,125.67	1,473,125.67	0.00	100.00%
KC-NCDDP GOP	148,943.06	143,943.06	5,000.00	96.64%
NHTS	104,690,499.78	101,567,610.18	3,122,889.60	97.02%
Pantawid	10,016,782.86	9,800,429.67	216,353.19	97.84%
SocTech	0.80	-	0.80	0.00%
UCT	4,768,613.26	3,768,294.35	1,000,318.91	79.02%
TOTAL	176,194,584.96	171,841,579.23	4,353,005.73	97.53%

Figure 2.0. P/A/Ps Regional Office Continuing Funds Utilization

Figure 2.0 shows that most of the RO Continuing funds were utilized, however there are still programs which directly affects the overall utilization of RO Continuing Funds such as; UCT with 1M Balance and a 79.02% utilization,

CO Continuing Funds				
P/A/Ps	ADJUSTED ALLOTMENT	OBLIGATIONS	BALANCE	UTILIZATION RATE
CalamityFund - QRF	4,014,500.00	4,014,500.00	-	100.00%
CentersCRCF	12,000.00	12,000.00	-	100.00%
Compre	6,000.00	6,000.00	-	100.00%
ICTMS	4,277,152.00	4,006,722.38	270,429.62	93.68%
KC-NCDDP GOP	2,031,024.91	2,031,024.91	-	100.00%
NHTS	27,227,531.73	5,012,563.08	22,214,968.65	18.41%
Pantawid	18,492,010.00	17,910,210.00	581,800.00	96.85%
PSPAICS	7,798,332.45	7,798,332.45	-	100.00%
PSPAICS-Contingent	142,416,150.00	140,613,650.00	1,802,500.00	98.73%
QRF	6,000,000.00	5,719,091.70	280,908.30	95.32%
SLP	234,100.00	234,100.00	-	100.00%
TOTAL	244,908,801.09	219,758,194.52	25,150,606.57	89.73%

Figure 2.1. P/A/Ps Central Office Continuing Funds Utilization

Figure 2.1 shows that the CO continuing funds utilization is at 89.73%. Almost all programs reached 100% of utilization of CO continuing funds except for NHTS with 18.41% utilization and a balance of 22.2M.

Current Funds				
P/A/Ps	ADJUSTED ALLOTMENT	OBLIGATIONS	BALANCE	UTILIZATION RATE
CalamityFund - QRF	10,000,000.00	8,543,000.00	1,457,000.00	85.43%
Centenarian	8,774,000.00	8,738,468.83	35,531.17	99.60%
Centers	94,967,628.00	91,730,263.83	3,237,364.17	96.59%
CentersCRCF	18,225,308.00	16,425,269.24	1,800,038.76	90.12%
Compre	1,553,863.50	1,542,191.69	11,671.81	99.25%
DRRP-CC	113,459,500.00	113,092,973.67	366,526.33	99.68%
DRRP-DF	15,318,047.62	14,423,410.99	894,636.63	94.16%
GASS	19,918,400.00	19,080,183.01	838,216.99	95.79%
ICTMS	3,321,360.00	2,417,333.80	904,026.20	72.78%
KC-NCDDP GOP	3,385,275.00	2,827,983.31	557,291.69	83.54%
KC-NCDDP LP	14,422,495.00	14,165,071.13	257,423.87	98.22%
NHTS	5,047,000.00	4,976,761.12	70,238.88	98.61%
Pantawid	453,443,211.55	442,187,574.77	11,255,636.78	97.52%
PSFAdoption	6,573,498.00	6,338,429.04	235,068.96	96.42%
PSFCommunityBased	3,879,167.10	3,838,519.10	40,648.00	98.95%
PSPAICS	411,289,251.00	403,691,866.46	7,597,384.54	98.15%
PSIF SAP B2 SARO	963,285,500.00	954,627,500.00	8,658,000.00	99.10%
PSPAICS-Others 553	9,851,717,143.20	9,845,927,113.15	5,790,030.05	99.94%
PSPAICS-Others 699	267,644,000.00	258,466,500.00	9,177,500.00	96.57%
PWD	280,900.00	234,260.00	46,640.00	83.40%
QRF	32,143,200.00	30,933,144.58	1,210,055.42	96.24%
RLIP-Center	1,217,000.00	408,056.56	808,943.44	33.53%
RLIP-TARA	5,021,000.00	1,740,844.64	3,280,155.36	34.67%
RRPTP	1,253,752.00	992,378.61	261,373.39	79.15%
SFP	219,969,200.00	208,160,057.39	11,809,142.61	94.63%
SLP	277,866,141.39	273,953,374.25	3,912,767.14	98.59%
SLP LAG	104,335,770.00	104,335,208.00	562.00	100.00%
SocPen	680,485,948.00	674,439,150.00	6,046,798.00	99.11%
SocTech	2,160,186.00	1,823,874.27	336,311.73	84.43%
Standard	674,048.00	631,614.87	42,433.13	93.70%
SWATO	677,659.59	379,926.02	297,733.57	56.06%
TARA	73,280,246.00	69,577,858.86	3,702,387.14	94.95%
TrainingProg	112,000.00	72,500.00	39,500.00	64.73%
UCT	13,456,236.78	8,851,695.71	4,604,541.07	65.78%
TOTAL	14,071,547,944.73	13,981,800,356.90	89,747,578.83	99.36%

Figure 3.0 P/A/Ps Utilization – Current Funds

Looking at Figure 3.0, the agency was able to achieve almost 100% utilization. The high utilization rate can be attributed to the high allotment and high utilization for the implementation of SAP-ESP. This being said, there is still balance of 89.7M of which came mostly from big ticket programs such as Pantawid, PSP AICS, Supplemental Feeding Program, Social Pension, TARA, Centers, and UCT.

OVERALL CONCLUSION

The over-all mission of the Department is to lead in the formulation, implementation and coordination of social welfare and development policies and programs for and with the poor, vulnerable and disadvantage. Within this track, the DSWD Field Office III has managed to contribute in the advancement of social protection programs to a more empowered and improved quality of life of the poor, vulnerable and marginalized citizens in the region.

With the challenge on the recent pandemic timely spending, accountability, perseverance and unity are the employees' needed qualities for the Field Office III achieved its goals. Not just to meet the targets but to reach the people who need our programs and services to improved their quality of life and contribute to the future economic success of the country.

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