Road to 2018 HAP Awards: One Team. One Goal. One Bulacan.

The DSWD Provincial Extension Office of Bulacan (DPEO Bulacan) have shown exemplary performance over the years. This is evident because of the different recognition awarded to the office both in the the Regional and National level. Awards received include: Best Social Welfare and Development Office Team Leader — Regional Level (2012), Best Community-Based Social Worker — National Level (2013), Best Provincial Action Team — Regional Level (2014), Best Sustainable Livelihood Program Association — Regional Level (2015), 2nd Runner Up on the Best Functioning Municipal Action Team — National Level (2015), Entry for the Best Convergence Initiative — National Level (2016), and Best Operations Office — DSWD PRAISE Awards (2017).



Team DPEO-Bulacan in front of Barasoain Church

With the adaptation of Operationalization of Memorandum Circular No. 14 and the Creation of the DSWD Provincial Extension Office (Memorandum Circular 003), DPEO Bulacan was able to render programs and services available in the province to the clients in a systematic and efficient process. The key programs and services of the office are: Social Protection Services, Pantawid Pamilyang Pilipino Program (4Ps), Modified Conditional Cash Transfer (MCCT), Sustainable Livelihood Program (SLP), Social Pension (SocPen), Expanded Assistance of Individual in Crisis Situation (E-AICS) and Disaster Response and Assistance Management (DReAM).

DPEO Bulacan built and sustained a strong working relationship with the Local Government Units, Non-Government Agencies and Civil Service Organizations in Bulacan. They work hand-in-hand in ensuring that the vision, mission, and goals of the

Department will come to fruition. This conjunction is greatly seen in the good practices of the office. They advocate for Convergence and use the same as a strategic tool through regular conduct of Technical Assistance and Resource Augmentations and Provincial Advisory Committee Meetings. This approach enabled the office to maximize their shared expertise and ensures quality delivery of services to clients. According to them, they uphold *collaboration* is one of their shared values.

Selfless dedication and passion for service qualifies DPEO Bulacan to be recognized as Civil Service Commission Pagasa Awardee. It is true that when you put the interest of the people and of the department first, fulfilling rewards such as satisfied clients are the collective return of investments of the office. As the famous remarks of Confucius said, "Choose a job you love, and you will never have to work a day in your life.", the office is committed either do what they love or love what they do. This eventually resulted to a positive interdependent team environment that brought out the best in each of the members. Thus, the empowered, well-served Bulakenyos.

<u>CSC's HAP Awards</u> is set on 12 September 2018. Are you going to bet for them? Find out more about DPEO Bulacan and follow their story in our <u>official website</u> and <u>Facebook</u> account until September 12, 2018.

DPEO Bulacan is being supervised by its Provincial Team Leader Feliza V. Esguerra under the leadership of DSWD Field Office III Regional Director Gemma B. Gabuya.

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