

# Assistance to Individual in Crisis Situation

The Assistance to Individuals in Crisis Situation is a social safety net or a stop-gap mechanism to support the recovery of individuals and families from unexpected crisis such as illness or death of a family member, and other crisis situations.

The Crisis Intervention Unit is a special unit operating as an action center to immediately respond to cases of individuals and families in crisis situations. It provides integrated services such as immediate rescue/ and protection provision of direct financial and material assistance, augmentation during disaster and referrals for immediate medical, legal, psycho-social services.

The CIU also operates through the DSWD Social Welfare and Development Teams in the different provincial clusters in the region which accepts target clientele categorized as either walk-in, rescued and referred clients such as Individuals and families with no adequate means to provide for medical, transportation, burial and other immediate needs, Abandoned, abused and exploited adults and children

## ABOUT THE SERVICE

Immediate response to cases of individuals and families in crisis situation through the provision of financial and material assistance.

## WHO CAN AVAIL OF THE SERVICE

Walk-in-clients and referred clients who are in crisis situation based on assessment of social worker.

## REQUIREMENTS

## **Documents for medical assistance**

- Medical abstract/medical certificate
- Prescription, Laboratory Request, Final Hospital Bill
- Brgy. Indigency or Residency of claimant
- Valid id of claimant
- Social Case Study Report from the City/Municipal Social Welfare and Development Officer (For hospital Bill)

## **Documents for burial assistance**

- Certified true copy of death certificate
- Funeral Contract
- Indigency or Residency of claimant
- Valid ID of claimant

## **Document for educational assistance**

- Registration form or Certificate of Enrollment
- Validated School ID of the student
- Indigency or Residency of claimant
- Valid ID of claimant

## **LINKS :**

- [\*\*REVISED GUIDELINES ON THE IMPLEMENTATION OF ASSISTANCE TO INDIVIDUAL IN CRISIS SITUATION\*\*](#)
- [\*\*AMENDMENT TO MEMORANDUM CIRCULAR NO. 11 SERIES OF 2019\*\*](#)

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